QUESTAR

Questar is an integrated natural gas company. Through subsidiaries, Questar owns and operates over 29,000 miles of transmission and distribution pipelines in the western United States.

We have more than 75 years of experience in the pipeline business and we are committed to the safe operation of our facilities, but we need your help. We believe people should know how to recognize and respond to a natural gas emergency if one should occur.

PIPELINE LOCATION

High pressure natural gas pipelines are buried in roadways and along rights-of-way acquired by Questar. The approximate location is indicated by pipeline markers bearing the company name and emergency phone number. These markers will generally be near roads, fences, and other utility line crossings, but will not be present in roadways.

DAMAGE PREVENTION

Before excavating, grading roads, boring, performing seismic work or other construction, always have our gas lines located.

A national “Call Before You Dig” number has been created to help protect you from unintentionally hitting underground utility lines.

Call 811 at least two business days prior to excavating. You will be automatically transferred to the local excavation notification One-Call center. This enables you to receive free information on the location of buried lines or utilities from participating companies. In most states, adherence to the One-Call procedure is required by law and penalties may apply for failure to notify owners of buried facilities prior to digging.

HOW TO IDENTIFY A LEAK OR FAILURE

Natural gas pipeline leaks or failures are rare, but an informed public can help prevent emergencies and minimize potential damage or injury in the unlikely event of an accident by knowing how to recognize and report pipeline problems. One or more of the following signs may indicate a natural gas pipeline leak or failure.

- a hissing, roaring or blowing sound
- dirt being blown into the air
- water being blown into the air at a pond, river or creek
- continuous bubbling in wet, flooded areas
- fire at or near exposed piping
- flames apparently emanating from the ground
- dead or brown vegetation in an otherwise moist or green field
- "rotten egg" odor (for odorized lines)
Questar High-Pressure System Map
This map shows the general location of high-pressure pipelines owned and/or operated by Questar Gas, Questar Pipeline, Questar Southern Trails, and White River Hub. Specific locations for your State and County can be found on DOT’s National Pipeline Mapping System web site at www.npms.phmsa.dot.gov.

Questar Southern Trails Pipeline

PIPELINE SAFETY
WHAT YOU CAN DO TO HELP

A Message About Pipeline Safety.
For excavators, contractors, emergency and public officials, school districts, landowners, land developers, and residents living on or near natural gas pipeline rights-of-way or facilities.

Please read this brochure carefully. It contains important information you can use to help keep your neighborhood or workplace safe. Please share this with others in your home, school, or business.

24-HOUR EMERGENCY NUMBERS*

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<tbody>
<tr>
<td>QUESTAR GAS</td>
<td>1-800-767-1689</td>
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<tr>
<td>QUESTAR PIPELINE</td>
<td>1-800-300-2025</td>
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<tr>
<td>QUESTAR SOUTHERN TRAILS</td>
<td>1-800-261-0668</td>
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<tr>
<td>WHITE RIVER HUB</td>
<td>1-800-558-1913</td>
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*NOTE: Emergency numbers are listed on pipeline marker signs.