



Southern Natural Gas Company, L.L.C.  
a Kinder Morgan company

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**OUR EMERGENCY RESPONSE**

**Key Components of Kinder Morgan’s Safety Program**

Kinder Morgan invests substantial human and financial resources in efforts to ensure the integrity of its system. We feel the best emergency response system begins with prevention and continuous monitoring. However, in the event of an emergency, we implement well-defined and extensively tested response plans. Here’s an outline of Kinder Morgan’s emergency response preparedness program:

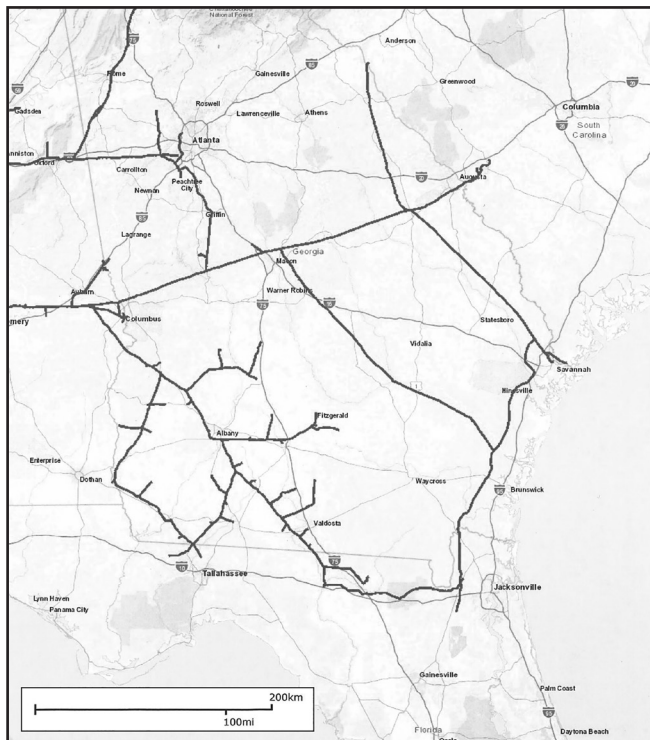
**What does Kinder Morgan do in an emergency?**

We first determine necessary steps to protect life and property, and we call 911. Our immediate next step is to isolate the affected section of pipe, shut off the flow of gas, and allow the remaining gas, which is lighter than air, to dissipate. Concurrently, we assemble a team of experts from various areas of our company to address the emergency. Our main concern is the safety of the community

and the response team. Once all safety issues are addressed, we begin assessing any property damage resulting from the incident. Further, we preserve the integrity of the site and work closely with local, state, and federal agencies to determine the cause of the incident and appropriate remedial measures.

**What do Kinder Morgan’s emergency response plans cover?**

The plans outline the steps to be taken in the event of a fire, rupture, major leak, or serious incident occurring at or near one of our facilities. The plans are developed to prepare our employees and local emergency response personnel to handle emergency situations involving our facilities and to protect the public. The plans outline the roles and responsibilities of company, contractor, and local response personnel. Communication and cooperation with local organizations are key components of the emergency response plans, and the feedback from these interactions is used in the development and revision of these plans.



**EMERGENCY CONTACT:**  
1-800-252-5960

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
Natural Gas 1971 115

**FLORIDA COUNTIES OF OPERATION:**

Baker	Hamilton
Clay	Leon
Columbia	Nassau
Duval	Suwannee
Gadsden	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

**How does Kinder Morgan’s safety record compare to others in the natural gas pipeline business?**

Kinder Morgan is a leader in safety and compliance. The company’s efforts include continuous computer monitoring, ongoing visual surveillance, corrosion protection, and public awareness education. The company dedicates thousands of hours a month to maintaining safe and reliable pipelines.

