



**Emergency Numbers:**  
 Citizens Energy Group: 1-800-458-4553  
 Citizens Westfield: 1-800-458-4553  
 Website: www.citizensenergygroup.com  
**If you plan to dig:**  
 IN 811: 811 or 1-800-382-5544

**WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?**

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in a wet or flooded area
- Gaseous or hydrocarbon odor
- A spot of dead or discolored vegetation in an otherwise green area
- Abnormally dry or hard soil
- Flames, if leak is ignited

**WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?**

- Avoid any open flames or other ignition sources. Do not start up or shut down motor vehicles or electrical equipment
- Evacuate the area by foot and try to

prevent unsuspecting people from entering

- Abandon any equipment being used in or near the area. Your personal safety should be your first concern
- Notify the pipeline company immediately at one of the above numbers so that the leak can be verified and corrective measures taken
- If the pipeline company is not known, call 911 or your local fire, police or sheriff department and advise them of the location and nature of the situation
- Get help from local law enforcement officials to isolate the area
- Do not attempt to extinguish a natural gas fire. Request firemen to observe and protect adjacent property
- Do not attempt to operate any pipeline valves.

**EMERGENCY CONTACT:  
1-800-458-4553**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**  
 Natural Gas 1971 115

**INDIANA  
COUNTIES OF OPERATION:**

Boone	Johnson
Greene	Marion
Hamilton	Morgan
Hancock	Owen
Hendricks	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

**HOW DO I IDENTIFY A PIPELINE?**



**Pipeline Marker**

This marker is the most common type used to show the location of a natural gas pipeline and to provide contact information.



**Casing Vent Marker**

This marker is used where a pipeline, protected by a steel outer casing, passes beneath a roadway or rail line.



**Aerial Patrol Marker**

Patrol planes can pinpoint locations along the pipeline using skyward facing aerial markers like these.

**HOW DO I KNOW WHERE A PIPELINE IS LOCATED?**

- Markers show a pipeline's approximate location, not its exact location
- Signs on the marker indicate commodity transported (natural gas), the name of the pipeline company and a telephone number where company representatives can always be reached.
- Markers do not indicate how deep the pipeline is buried or if there are multiple pipelines.
- Pipelines do not necessarily follow straight lines between markers
- For more information on pipeline locations, please see the National Pipeline Mapping System at www.npms.gov.

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To ensure the pipeline right of way is properly maintained, do not plant trees or high shrubs or build any structures on the right of way. Do not dig on the right of way unless you have first notified the state one call center (IUPPS). State law requires you to call the one call center at least two full working days (excluding national holidays and weekends) before digging on or near the right of way. That way, pipeline company representatives can come to the site, clearly mark pipeline facilities and coordinate excavation and construction activities to ensure continued, safe operation.

**What if I need to dig?**

Damage to pipelines occur most often when third parties unknowingly dig, ditch, blast or drill in the area of a pipeline. The likelihood of damage can be greatly reduced if you call Indiana 811 at 811 or 1-800-382-5544 two working days before performing excavation or construction activities.



**Pipeline Safety Record**

Safety is the number one priority of America's natural gas industry. The pipeline infrastructure, which includes 1.4 million miles of natural gas pipeline is the nation's safest energy delivery system, according to U.S. government statistics.

Citizens Energy Group has implemented an Integrity Management program. This is a process of assessing and mitigating pipeline risks to reduce both the likelihood and consequence of incidents. To obtain a summary of our Integrity Management program or for additional information, visit our website at citizensenergygroup.com.

**Citizens Energy Group** has facilities in Marion, Boone, Hamilton, Hendricks, Morgan, Johnson, Hancock, Owen and Greene Counties.

**Citizens Westfield** has facilities in Boone and Hamilton Counties.

**Citizens Gas Pipeline** has facilities in Sullivan, Owen, Clay and Greene Counties.

**Products Transported**

Natural Gas

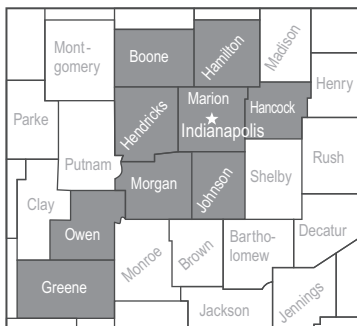
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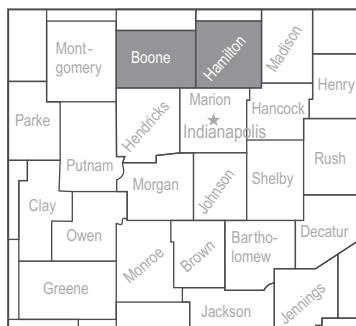
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**Citizens Energy Group**



**Citizens Westfield**



**Citizens Gas Pipeline**

