



Pipelines have the safest record in the energy transportation industry, and pipeline operators like Enbridge make substantial investments in the design, construction, operation, maintenance and monitoring of our pipeline systems.

We have an emergency response plan in place to work promptly and effectively with local first responders to protect the safety of the public and the environment. In the unlikely event of a leak from our pipeline, Enbridge will conduct a swift, safe and thorough repair in close cooperation with regulatory authorities and will responsibly mitigate environmental and property impacts.

Enbridge is committed to protecting the public and the environment, and we build safety into every step of pipeline construction and operations. We take many preventative measures to promote safe, reliable operations of our pipelines and related facilities, including:

- High-quality pipeline material and anti-corrosion coatings
- Cathodic protection (a low-level electrical charge) to inhibit corrosion of underground pipelines
- Pressure testing of new and existing pipelines with water
- Sophisticated tools called “smart pigs” to locate abnormalities in the pipe line
- Preventative maintenance programs
- Around-the-clock surveillance of major transmission pipeline operations
- Frequent aerial and periodic ground surveys of the right-of-way

As counties become more urbanized, more and more new housing and commercial developments are being built too close to pipelines. Public officials can help by verifying that land developers submit plans with the accurate location of nearby pipelines and other buried utilities. Developers should work with local public officials and pipeline operators to plan for appropriate setbacks from pipeline right-of-way. More information about our pipelines in your community is available by calling

our public awareness hotline at 877-799-2650 or emailing [USpublicawareness@enbridge.com](mailto:USpublicawareness@enbridge.com)

If, in the course of your normal activities, you notice excavation-related activity near the pipeline right-of-way, ask the contractor if the local One-Call Center and the pipeline operator were notified. Accidental pipeline strikes caused while digging in the right-of-way accounts for a major source of pipeline damage and leaks. One-Call notification can now be completed locally in most areas of the country by dialing 811.

Should a pipeline emergency occur, contact Enbridge immediately. Unprotected personnel should be cleared from the area. Do not enter a confined space without full bunker gear, including an approved self-contained breathing apparatus. Cool fire-exposed containers with water to prevent vapor pressure buildup and rupture. Never attempt to operate pipeline valves or extinguish a pipeline fire – this could prolong or worsen the incident or cause another pipeline leak.

The general location of an Enbridge pipeline can be determined by identifying the pipeline marker signs at nearby road crossings and other points along the route. Our pipeline markers provide a telephone number for reporting emergencies to the Enbridge control center and will indicate the product being transported in that pipeline. The pipeline route follows a right-of-way, which enables Enbridge workers to gain access to the pipeline for inspection, maintenance, testing or emergencies. The placement of these markers indicates the general position of the buried pipeline and should never be used as a reference for the exact location of the pipeline.

You can also find the general location of pipelines in your area through the U.S. Department of Transportation’s National Pipeline Mapping System. This information is available online at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov). However, do not rely on this information to determine the exact location of any pipeline. The One-Call procedure must be used to properly locate pipelines and other buried utilities

**EMERGENCY CONTACT:**

**1-877-548-1800**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Natural Gas                      1971                      115

**LOUISIANA  
PARISHES OF OPERATION:**

Plaquemines                      St. Mary

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

at a proposed excavation site. You may also contact our local representative with any questions you might have about our facilities.

Enbridge supplements its comprehensive maintenance with Integrity Management Plans. These programs provide for greater protection in High Consequence Areas, where a leak or rupture could do the most harm (e.g., public areas, where people live, work or play, or environmentally sensitive areas). We manage the integrity of our systems by identifying, assessing and mitigating the risk of a leak. For more information on our integrity management plans, please visit us online at [www.enbridge.com](http://www.enbridge.com).

**CONTACTS**

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