

Mission Natural Gas Company, LP

Mission Natural Gas operates natural gas pipeline facilities in Louisiana. Our goal is to safely and reliably deliver natural gas to our customers through the intrastate pipeline system.

COMMITMENT TO SAFETY

While natural gas pipelines transport a flammable product under high pressure, statistics from the National Transportation Safety Board and the U.S. Department of Transportation (DOT) Pipeline and Hazardous Materials Safety Administration indicate natural gas pipelines are one of the safest modes of transportation in the United States. To ensure the safety of our system and the people around it, we monitor our pipeline operations 24 hours a day, 365 days a year. We regularly patrol our right of way. We have an integrity management program to evaluate the condition of our pipeline. We take extra measures to protect sections in zones known as high consequence areas (densely populated areas or places where people gather near the pipeline). The program includes an internal inspection of the pipeline using devices that evaluate the external and internal condition of the pipe. Additional information on integrity management can be found on DOT's Web site at <http://primis.phmsa.dot.gov/gasimp>.



PIPELINE MARKERS

To prevent others from digging into our pipeline, we place markers similar to those shown at regular intervals along the pipeline, at road and railroad crossings and at all above ground facilities. Defacing, damaging, removing or destroying pipeline markers is a federal crime.

CALL BEFORE YOU DIG

Never guess where a pipeline is located. If you are a farmer, rancher or homeowner planning to dig on your property, follow these important steps:

1. Call before you dig. A free call to the One-Call Center or 811 at least 48 hours before starting any work is all it takes. The One-Call Center will notify all underground utilities in the area of the planned work.
2. Wait the required amount of time. One of our trained technicians will mark the location of our pipeline at no cost to you.
3. Respect the marks.
4. Dig with care. If you accidentally damage or hit the pipeline, no matter how minor the contact may seem, call us immediately so we can assess the damage.



SIGNS OF A NATURAL GAS PIPELINE LEAK

Natural gas is a flammable, colorless, odorless, lighter-than air, non-toxic substance. Because it is colorless and odorless, local utilities add an odorant to help consumers smell gas if a leak occurs.

Here are several ways to detect a leak:

- A hissing, whistling or roaring sound.
- Dirt being blown into the air.

EMERGENCY CONTACT:
1-866-942-6571

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:		
Natural Gas	1971	115

**LOUISIANA
PARISHES OF OPERATION:**

West Feliciana

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

- Bubbles on the surface of water or water being blown into the air at a pond, creek or river.
- The vegetation over or near the pipeline appears dead or dying.
- Fire coming from the ground or burning above the ground.
- A dry spot in a moist field.
- The smell of natural gas.

WHAT TO DO IF A LEAK OCCURS

- Leave the area immediately!
- Warn others to stay away.
- From a safe place, call **911** or your local emergency response telephone number, and our 24-hour emergency number at **1-800-770-9141**.
- **Do not** try to extinguish a natural gas fire.
- **Do not** try to operate pipeline valves.
- **Do not** light a match, start an engine, use a telephone, turn light switches on/off or do anything that may make a spark.

CONTACT INFORMATION

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