



**Headquarters**  
 Plains All American Pipeline, L.P.  
 333 Clay St., Ste 1600  
 Houston, TX 77002  
 Website: www.paalp.com

**COMPANY OVERVIEW**

Plains Pipeline, L.P. is engaged in the interstate and intrastate gathering, transportation, storage, and marketing of crude oil, as well as the marketing of refined products, liquefied petroleum gas (LPG). Plains is one of the largest independent midstream crude oil and natural gas companies in North America, handling over 3.0 million barrels of crude oil per day through our extensive network of assets located in key producing basins and transportation gateways in the United States and Canada.

**COMMUNICATIONS**

Plains Pipeline, L.P. utilizes its 24-hour Pipeline Control Center in Midland, Texas (1-800-708-5071) as a hub of communications in emergency response situations. The control room contains computer systems designed to continuously monitor real-time operational data, up to and including measurement of product quantities injected and delivered through the pipelines, product flow rates, and pressure and temperature variations. In the event deviations from normal flow conditions are detected, a trained pipeline controller will analyze the conditions to determine whether the abnormal conditions indicate a pipeline leak. The controller takes appropriate action based on this information.

Pump stations, storage facilities and meter measurement points along the pipeline systems are linked by telephone, microwave, satellite or radio communication systems for remote monitoring and/or control by the Pipeline Control Center. In addition, Plains utilizes cellular phones and satellite telephones for notifications and emergency response operations.

**EMERGENCY RESPONSE CAPABILITY & PLAN**

Plains Pipeline, L.P. has established a written emergency plan and procedures in the event of an emergency situation that will, as necessary, promptly shut

down and isolate a pipeline, dispatch first responders and take measures to protect human health and the environment.

Plains maintains emergency response equipment at strategically located facilities and has obtained, through contract, private emergency response resources, equipment, and/or personnel to ensure a rapid organized and safe response to any emergency situation.

Plains routinely conducts mock emergency response drills, utilizing an expandable Incident Command System, to practice emergency preparedness and procedures.

For more information regarding Plains' Emergency Response Plan and Procedures, please contact us at pipelineawareness@paalp.com.

**PIPELINE MAPPING**

The Department of Transportation (DOT) maintains a website that allows public access to pipeline maps showing all pipelines in your county that are subject to DOT pipeline safety regulations. Go to [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov). This website also provides access to the Pipeline Integrity Management Mapping Application (PIMMA). The application contains sensitive pipeline infrastructure information that can be viewed by only those directly employed with a government agency. For mapping specific to Plains Pipeline, please contact us at pipelineawareness@paalp.com.

**SPILL RESPONSE EQUIPMENT**

Plains All American Pipeline, LP maintains emergency response equipment at strategically located facilities. This equipment includes spill boom (of various types, sizes and lengths as needed in different areas) sorbent materials, boats, motors, hand tools, power tools, pumps, hoses, personal protective equipment, first aid and miscellaneous supplies. Emergency response equipment is maintained at all Plains facilities. For detailed information, please contact us at pipelineawareness@paalp.com.

**EMERGENCY CONTACT:**  
**1-800-708-5071**

<b>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</b>		
Crude Oil	1267	128
Natural Gas	1971	115

**LOUISIANA PARISHES OF OPERATION:**

Caddo	Richland
Cameron	St. James
Concordia	St. Mary
Franklin	Tensas
Plaquemines	Terrebonne

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

**CONTACTS**

**ST. JAMES TERMINAL**  
 (225) 265-2353

**HEIDELBERG DISTRICT**  
 (601) 796-5650

**KILGORE DISTRICT**  
 (903) 759-7131

**PATTERSON II PLANT**  
 (985) 399-1174

