ABOUT NUSTAR PIPELINE OPERATING PARTNERSHIP L.P.

NuStar Pipeline Operating Partnership L.P. is a subsidiary of NuStar Energy L.P., a publicly traded company based in San Antonio, TX that currently has more than 9,200 miles of pipeline and 81 terminal and storage facilities that store and distribute crude oil, refined products and specialty liquids. The partnership’s combined system has more than 96 million barrels of storage capacity at its facilities around the world, and NuStar has operations in the United States, Canada, Mexico, the Netherlands, including St. Eustatius in the Caribbean, and the United Kingdom. For more information, visit NuStar Energy’s Web site at www.nustarenergy.com.

The Central East Region is operated by NuStar Energy L.P.’s subsidiary, NuStar Pipeline Operating Partnership L.P. The Central East Region’s business consists primarily of the operation of a pipeline system that transports refined petroleum products, including gasoline, diesel, and propane. The system is operated as a common carrier in Kansas, Nebraska, Iowa, South Dakota, North Dakota and Minnesota. The system includes 2,530 miles of pipelines that transport an average of 203,000 barrels per day and 21 distribution terminals with a storage capacity of 4.8 million barrels, and two storage facilities at McPherson, KS and El Dorado, KS with a storage capacity of approximately 1.1 million barrels. Most of the petroleum products transported by the system are received from refineries in southeast Kansas, northeast Oklahoma, and central North Dakota. The Central East Region’s business also includes an anhydrous ammonia pipeline system. The ammonia system is operated as a common carrier in Louisiana, Arkansas, Missouri, Illinois, Indiana, Iowa, and Nebraska. The ammonia system includes approximately 2,200 miles of pipelines that transport approximately 1.26 million tons per year (11.7 million barrels). The ammonia system is capable of receiving ammonia from three customer owned and operated marine terminals in Louisiana, and the ammonia system is capable of delivering ammonia to 22 customer owned and operated distribution terminals in the Midwest and to a number of customer owned and operated industrial locations. Anhydrous ammonia is primarily used as agricultural fertilizer, and anhydrous ammonia is also used as a feedstock in a number of industrial applications.

WHAT DOES NUSTAR PIPELINE OPERATING PARTNERSHIP L.P. DO IF A LEAK OCCURS?

To prepare for the event of a leak, pipeline companies regularly communicate, plan and train with local emergency responders. Upon the notification of an incident or leak the pipeline company will immediately dispatch trained personnel to assist emergency responders. Pipeline operators and emergency responders are trained to protect life, property and facilities in the case of an emergency. Pipeline operators will also take steps to minimize the amount of product that leaks out and to isolate the pipeline emergency.

MAINTAINING SAFETY AND INTEGRITY OF PIPELINES

NuStar Pipeline Operating Partnership L.P. invests significant time and capital maintaining the quality and integrity of their pipeline systems. Most active pipelines are monitored 24 hours a day via manned control centers. NuStar Pipeline Operating Partnership L.P. also utilizes aerial surveillance and/or on-ground observers to identify potential dangers. Control center personnel continually monitor the pipeline system and assess changes in pressure and flow. They notify field personnel if there is a possibility of a leak. Automatic shut-off valves are sometimes utilized to isolate a leak.

Gas transmission and hazardous liquid pipeline operators have developed supplemental hazard and assessment programs known as Integrity Management Programs (IMPs). Specific information about NuStar Pipeline Operating Partnership L.P.’s program may be found on our Web site, or by contacting us directly.

HOW TO GET ADDITIONAL INFORMATION

For an overview of NuStar Pipeline Operating Partnership L.P.’s IMP or Emergency Response Plan, go to www.nustarenergy.com or contact us at 1-800-759-0033.