



Shell Appalachia has pipelines in your area. The information contained in this document was developed for your general awareness and to assist in your response activities associated with a natural gas pipeline emergency. Please read this carefully as it provides helpful preventive measures and response information for natural gas emergencies.

SAFETY

At Shell Appalachia, the safety of the community and our personnel are of the utmost importance to us.

We are committed to providing safe, reliable natural gas pipelines and ensure this by:

- Regularly patrolling our pipeline right of ways and conducting routine inspections of our pipeline system.
- Keeping records of inspections and testing.
- Making a significant investment each year to maintain and upgrade our pipeline infrastructure.
- Providing training and written instruction for employees and contractors.
- Establishing written procedures to minimize hazards resulting from gas pipeline emergencies.
- Testing employees in safety-sensitive positions for prohibited drugs and alcohol.

Underground pipelines in the United States are regulated by the U.S. Department of Transportation's Pipeline and Hazardous Materials Safety Administration (PHMSA). This department establishes rules and standards governing the design, construction, operation, maintenance and safety of natural gas pipelines.

HAZARDS OF NATURAL GAS

- Natural gas is flammable in concentrations of approximately 5% to 15% gas in air.

- It is explosive in a confined space, if present in the above concentrations.
- Asphyxiation is possible, if you are in a confined space, by displacing oxygen.

EMERGENCY PREPAREDNESS

To facilitate emergency preparedness, Shell Appalachia:

- Has an Emergency Operating Plan and Field Operations & Maintenance Procedures in place. These plans are current and regularly updated.
- Coordinates with, and provides necessary training to, state and/or local emergency management personnel.
- Maintains close and continuing relationships with emergency responders and local officials in communities where we have pipelines to prevent incidents and prepare for emergencies.
- Conducts meetings to provide operational safety information to firefighters and other local emergency responders serving communities along our pipeline route.

Emergency responders interested in attending one of these sessions, please contact Shell Appalachia at 570-662-9415 during regular business hours: Monday through Friday 8:00am - 12:00pm and 1:00pm - 4:30pm.

RECOGNIZING GAS LEAKS

While damage from excavation is the largest single cause of pipeline failures, natural gas leaks can occur for a variety of reasons. A simple way to help us monitor for this unlikely event is to look, listen and smell to detect gas leaks.

Look for:

- Dirt being blown or appearing to be thrown in the air near the pipelines.
- Water bubbling or being blown into the air in a creek, pond or river near the pipeline.

EMERGENCY CONTACT:
1-877-320-7307

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:
 Natural Gas 1971 115

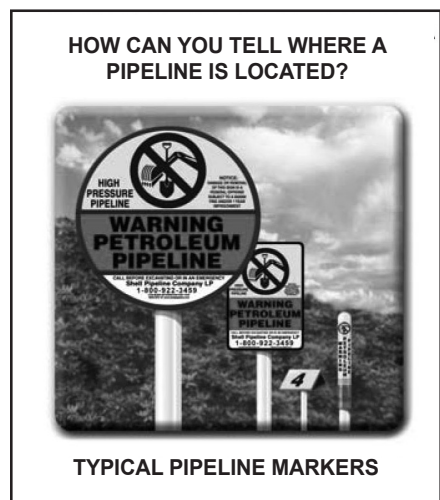
PENNSYLVANIA COUNTIES OF OPERATION:

Potter Tioga

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

- Fire coming from the ground or appearing to burn above the ground.
- Dead or dying vegetation on or near a pipeline right of way in an otherwise green area.
- A dry or frozen spot on the pipeline right of way.

Listen for hissing, blowing or a roaring sound. Use your sense of smell to detect the possibility of a "rotten egg" smell that may be present in the natural gas.



Know what's below. Call before you dig.