



CONTACTS

Thomas McCutcheon
 2207 Olan Mills Drive
 Chattanooga, TN 37421
 Phone: (423) 490-4256
 Email: tmccutch@southernco.com

Michelle Dietsch
 2207 Olan Mills Drive
 Chattanooga, TN 37421
 Phone: (423) 490-4289
 Email: mmwisz@southernco.com

Darren Moten
 2207 Olan Mills Drive
 Chattanooga, TN 37421
 Phone: (423) 490-4310
 Email: ddmoten@southernco.com

EMERGENCY CONTACT:
1-800-289-8151

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Natural Gas	1971	115

**TENNESSEE
 COUNTIES OF OPERATION:**

Bradley Hamilton

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

**Prevention: The Best
 Defense Against Leaks**

Emergency officials and first responders do their part daily to prevent natural gas leaks by keeping the following safety tips in mind:

- Know where the pipelines are in your jurisdiction. If you notice any missing or damaged pipeline markers, contact Chattanooga Gas at **1-800-289-8151**, so they can be replaced.
- Be on the lookout for any suspicious activity or unauthorized digging. No one, including homeowners, should be digging, ditching, drilling, leveling or plowing without having contacted our state's One-Call number first.

Dial 811 Before Digging

If they have not notified the state of their actions, they must stop all activity immediately.

- Near a pipeline leak, note that the familiar, rotten-egg-like odor of natural gas may not be present. Signs to look for include bubbling water, blowing dirt and dead plants. Also listen for a hissing sound.

Learn More...

For more information about natural gas and emergency response procedures and training, contact us at: **1-800-289-8151**

- Remember, pipeline markers, like the sample pictured on the right, indicate only the general area of the pipeline and not the exact location or depth. Pipeline markers may not be present in all areas.
- Information about transmission pipelines operating in your community is available through the National Pipeline Mapping System (NPMS) and is available online at: www.npms.phmsa.dot.gov



**Help Keep Residents Safe
 During a Natural Gas
 Emergency**



Help Keep Residents Safe During a Natural Gas Emergency



Every day, more than two million miles of underground pipeline cross the United States safely and efficiently delivering natural gas to millions of businesses and homes.

Chattanooga Gas is responsible for keeping a portion of this system safe. That's why, in addition to following state and federal pipeline safety regulations, we perform extensive quality control checks, educate residents how to recognize and prevent natural gas leaks and work closely with emergency and public officials to develop emergency response plans.

How We Respond

While natural gas incidents are rare, it's still important to be prepared.

Here are a few suggestions to keep residents safe in the event of a natural gas leak:

- Call us immediately with the location and type of emergency: **1-800-289-8151**
- Establish a safety zone around the incident and control access. You may need to reroute traffic and evacuate area homes and businesses.
- Near the area of the leak, avoid doing anything that might ignite leaking gas—prohibit smoking and cell phone use and don't use any mechanical equipment that could create a spark.
- Do not attempt to operate any pipeline valves.



Once we are notified of the emergency, we will immediately dispatch trained personnel to the site, keep you informed of our progress and take necessary action (e.g. establish an incident command post, close valves, etc.) to correct the problem — working together to ensure our community's safety.

