



Corporate Office
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 Phone: 678-762-2200

COMPANY PROFILE

Colonial Pipeline Company is an interstate common carrier of refined liquid petroleum products. Privately owned by a group of oil, petroleum and investment companies, Colonial operates an underground pipeline that stretches from Texas to New York harbor. Each day Colonial delivers an average of 100 million gallons of gasoline, kerosene, home heating oil, diesel and jet fuels to marketing terminals throughout the Southern and Eastern United States.

Colonial's pipeline system, consisting of 6-40 inch diameter pipes, operates 24 hours a day, seven days a week and is continuously monitored from a state-of-the-art control center located at Colonial's corporate headquarters in Alpharetta, Georgia. Colonial is committed to the maintenance and operation of the pipeline in a manner that protects the safety of the public, the environment and its workforce. Incorporating the best combination of labor, technology, and design, Colonial's pipelines meet or exceed all state and federal requirements. For additional information about Colonial Pipeline, please visit our website at www.colpipe.com.

THE IMPORTANCE OF PETROLEUM PIPELINES

Pipelines are an essential part of our daily lives. Ninety-seven percent of all U.S. transportation is fueled by petroleum products, and fully two-thirds of that volume is carried on this nation's pipelines. According to the U.S.



Department of Transportation, pipelines are the nation's safest and most efficient means of transporting petroleum products.

LOCATING PETROLEUM PIPELINES

Colonial uses yellow, black and red markers, as shown on this page, at frequent points along the right of way to indicate that a pipeline is buried underground. Pipeline markers are also posted at all locations where pipelines pass beneath roads, rivers and streams, railroad tracks, etc. These warning signs provide vital information regarding the product being transported and the phone number to call Colonial in an emergency. While pipeline markers are helpful indicators, they only show the approximate location of the pipeline. Markers do not reveal the exact location within the ROW corridor or the depth of the pipeline, which must be obtained prior to any excavation.

Information regarding pipelines operating in your community may be obtained by accessing the National Pipeline Mapping System (NPMS) at www.npms.rspa.dot.gov/. NPMS can also provide a list of pipeline operators and their contact information.

RECOGNIZING A PIPELINE LEAK

Pipeline accidents are rare, but can occur. Refined petroleum products are potentially hazardous in contact with the skin. They are also flammable and potentially explosive under certain conditions. It is important to be able to recognize the following signs of a pipeline leak:

- Petroleum product patches on the ground or a multi-colored sheen on water if near a river, stream or lake
- Spots of dead vegetation
- Unusual noises coming from a pipeline or near a marker. A leak may make a hissing or roaring noise depending on the magnitude of the leak.

**EMERGENCY CONTACT:
 1-800-926-2728**

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Fuel Oil	1202	128
Gasoline	1203	128
Jet Fuel	1863	128
Kerosene	1863	128

**TEXAS
 COUNTIES OF OPERATION:**

Chambers	Liberty
Harris	Orange
Jefferson	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

- An unusual odor, like that of gasoline or oil. Each liquid petroleum product has its own characteristic odor.

RESPONDING TO A PIPELINE LEAK

In the unlikely event of a pipeline leak, take the following actions to protect personnel safety:

- Do not make contact with the escaped product.
- Leave the area immediately and alert others in the vicinity.
- Avoid creating sparks or sources of heat that could cause the liquid or vapors to ignite. Do not light a cigarette, start an engine, use a telephone, or switch on/off an electric light.
- Never attempt to open or close valves or operate pipeline equipment. Pipelines operate under high pressures; personnel injury or damage to the pipeline can occur.
- If your vehicle approaches a leak or vapor cloud, do not drive into the area. Proceed cautiously away from the area.
- Once a safe distance from the leak, immediately call 911 to alert firefighters to respond to the threat.

Colonial Pipeline Company

- Then call Colonial's 24-hour emergency number at **1-800-926-2728** to report the emergency to pipeline personnel. Be prepared to give the location, your name and contact information, and a description of the leak.

EMERGENCY RESPONSE

The Company has committed the necessary resources to fully prepare and implement emergency response plans. Colonial's employees are trained in emergency response and regularly participate in drills and exercises that reflect a variety of emergency scenarios, response levels, topographic terrain and environmental sensitivities.

Colonial uses the National Incident Management System (NIMS) to organize and coordinate emergency response efforts. Depending on the size and complexity of the incident, emergency resources may include Colonial personnel and contracted certified Oil Spill Response Organizations (OSROS). Federal, state, and local agencies are integrated into the incident command system to ensure a comprehensive response to pipeline emergencies.

Colonial works with local fire, police, emergency responders, and other agencies to optimize communications and ensure the effective integration of resources to address pipeline emergencies. Local emergency personnel who wish to participate in Colonial emergency drills and exercises should contact the Colonial Pipeline representatives identified on this sheet for information about upcoming training opportunities.

PREVENTING PIPELINE DAMAGE AND LEAKS

One of the largest causes of pipeline accidents is third-party damage by someone digging in the vicinity of the pipeline without knowing exactly where the pipeline is located. Laws in all states require that individuals who plan to dig to call **811** in advance of any excavation activity. A single call to **811** from anywhere in the county connects the caller to the nearest state One Call Center. The One Call center collects information about the proposed digging project and transmits the information to all underground

utilities that will be impacted so that the exact location of the lines can be marked before excavation begins.

Any type of excavation - whether mechanized or by hand - requires a call to **811**. Failure to call **811** prior to digging can result in injuries or deaths, damage to the pipe, a disruption in service, a delay of your job, and in some cases, a fine or penalty.

If you hit a Colonial pipeline during excavation, it is extremely important that you report it by calling Colonial's emergency phone number at **1-800-926-2728**. Even a scrape of a dent in the pipeline needs to be reported promptly so that it can be repaired. Failure to report a small dent may result in a future leak or serious accident.

OBTAINING ADDITIONAL INFORMATION

Some segments of Colonial's pipeline system have been designated as High Consequences Areas (HCAs), which are defined as highly/other populated areas, areas unusually sensitive to environmental damage, or navigable waterways, in accordance with federal pipeline safety regulations. A supplemental hazard assessment and prevention program called the Integrity Management Program (IMP) is in place to provide enhanced protection for these areas. For additional information about any aspect of Colonial's pipeline safety program, including an overview of Colonial's IMP, please call Colonial's Public Awareness Administrator at **678-762-2250**.

Colonial Pipeline Company – Gulf Coast District

Local Contact Information	
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Counties	Harris, Liberty, Chambers

