



**PIPELINE SAFETY INFORMATION FOR EMERGENCY RESPONSE OFFICIALS**

**HOW YOU CAN HELP**

Although pipeline companies are responsible for the safety and security of their facilities, it is essential that we all work together to protect against unauthorized excavations or other destructive activities.

**Here's what you can do to help:**

Become familiar with Lewis Energy Group pipelines and related facilities in your area.

- Keep our emergency contact number **956-948-5300** in your cell phone and near your office.
- Be aware of any unusual or suspicious activities or unauthorized excavations taking place within the right of way or near a facility. Report any such activities to Lewis Energy Group and local law enforcement.
- Encourage the use of the 811 One-Call System.

**GUIDELINES FOR EMERGENCY RESPONDERS**

Coordinating with the pipeline company is crucial for an effective and safe response to a pipeline incident. Emergency responders are responsible for the following actions during an incident.

- Securing the area around the leak. This could include asking residents to shelter-in-place; evacuating people from homes, businesses, schools and other locations; erecting barricades to control access to the emergency site; and instituting other similar precautions.
- If the pipeline leak is not burning, taking steps to prevent ignition. This could include prohibiting smoking, rerouting traffic, and shutting off the electricity and residential gas supply.
- If the pipeline is burning, taking measures to prevent the spread of fire, but making no attempt to extinguish it. Gas vapors or liquids may collect if the

fire is extinguished and could explode when re-ignited by secondary fires.

- Setting up a command center and contacting Lewis Energy Group as soon as possible. Lewis Energy Group Operations Control Center will want to know:
  - Caller's contact information
  - Emergency location
  - Size, characteristics and behavior of leak
  - Location of any nearby environmentally sensitive areas
  - Primary or secondary fires
  - Injuries or deaths
  - Proximity to buildings

**KNOW THE SIGNS OF A LEAK**

Some pipelines contain colorless and odorless products. While some gases are lighter than air and will rise, others are heavier than air and will stay near the ground and collect in low spots.

**By Sight** - Liquid or frozen ground, water bubbling or being blown into the air, discolored or abnormally dry soil, oily sheen on water surfaces, fire or explosion, dense white cloud or fog or discolored vegetation

**By Sound** - Unusual noise, like a hissing or roaring sound

**By Smell** - Unusual chemical or "rotten egg" smell

**IF A LEAK OCCURS**

1. Immediately and safely leave the area and move upwind from the release
2. Do not touch, breathe or make contact with leaking liquids
3. Do not light a match, start an engine, use a phone or light switch, or do anything that may create a spark
4. Do not drive into a leak or vapor cloud area

**EMERGENCY CONTACT:**

**1-956-948-5300**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Natural Gas                      1971                      115

**TEXAS COUNTIES OF OPERATION:**

Dimmit                              La Salle  
Duval                                Webb

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

5. From a safe location, call 911 and Lewis Energy Group emergency number at **956-948-5300**

**GUIDELINES FOR 9-1-1 DISPATCHERS**

9-1-1 dispatchers play a vital role in effective response to pipeline incidents. They are regularly the first notified when a pipeline emergency occurs, therefore, it is important for dispatchers to follow these guidelines in the event of a pipeline emergency:

- Steps to take in the event a potential leak is identified or suspected:
  - Immediately and safely leave the area and move upwind from the release
  - Do not touch, breathe or make contact with leaking liquids
  - Do not light a match, start an engine, use a phone or light switch, or do anything that may create a spark
  - Do not drive into a leak or vapor cloud area
- Ask for information relating to:
  - Caller's location & contact information
  - Facts relating to the emergency (describe the emergency, location of the emergency, is there property or people in danger)

- Determining whether the caller is in immediate danger in order to provide safety guidance

- Help coordinate the initial response by making contact with emergency responders and Lewis Energy Group Operations Gas Control Center at **956-948-5300**.

## HOW WE RESPOND TO AN EMERGENCY

We work hard to prevent a pipeline incident, but in the unlikely event of a pipeline emergency, we are prepared to quickly respond. We regularly communicate, plan and drill with local emergency personnel, such as fire and police departments, to ensure our response to an incident is well-coordinated and effective.

If an emergency is identified, we immediately dispatch personnel to the site to help handle the situation and coordinate with emergency response agencies. We also take the necessary operating actions to minimize the impact of the event.

## HOW DO YOU KNOW WHERE A PIPELINE IS LOCATED?

Markers that indicate the location of pipelines may include warning signs, aerial patrol markers, casing vents and painted metal, wooden or plastic posts.



## IS THERE A PIPELINE IN MY AREA?

The National Pipeline Mapping System (NPMS) was designed to provide local government and emergency officials with information about pipeline companies operating in their communities. Check for pipelines in your area at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

## SAFETY AND SECURITY

Anyone observing any activity on or around Lewis Energy Group pipeline facilities, which could potentially affect the pipeline's integrity or the safety of the public, is requested to call Lewis Energy Group at 956-948-5300.

## QUESTIONS OR CONCERNS

If there are any questions or concerns regarding Lewis Energy Group's pipelines, please do not hesitate in calling **956-728-6000**.

