



**Port Arthur Refinery**  
2555 Savannah Ave.  
Port Arthur, TX 77640

**Port Neches Terminal**  
100 E. Port Neches Ave  
Port Neches, TX 77651  
Website: www.motiva.com

Motiva Enterprises LLC is committed to the continuous improvement of Environmental, Health and Safety performance to help achieve the greatest benefit to the general public and all of our customers. It is our policy to meet or exceed all applicable environmental, health and pipeline safety laws and regulations, and to facilitate full and open discussion to address responsible standards and practices where laws and regulations do not exist.

In communities along our pipelines, local operating personnel oversee the day-to-day operations of our facilities. Following strict procedures and safety standards, our operating personnel provide our local link to the community, often working closely with our facility neighbors and others in the community.

**PIPELINE SAFETY**

Inspections of our facilities help us detect potential problems before they become safety concerns. These inspections, many of which are prescribed by law, include detailed analysis of the underground corrosion protection systems along our pipelines, as well as above ground surveys for detecting signs of leaks or other potential problems. Additionally, all of our pipeline operations in the state are subject to periodic safety inspections conducted by the Texas Railroad Commission.

Our operating personnel are constantly on the alert for third party excavators who may unknowingly dig near our pipelines. Damage by outside parties is the leading cause of damage to pipelines in the United States, and we work hard to protect our facilities. To help prevent outside damage, we conduct regular communications with landowners, contractors and others who might be working around the lines so that they understand precautions they should take. We also participate in state "one-call" programs, which notify utilities and other underground facility operators before people begin excavating. Our operating personnel also conduct

regular face-to face meetings with local community officials and emergency responders to discuss the nature of our facilities and our operations, as well as the cooperative steps to be taken in the event of a pipeline emergency.

Preventing excavation damage to the nation's pipeline network is a top priority for the U.S. Department of Transportation's Pipeline and Hazardous Materials Administration (PHMSA). Working with facility operators, state and local governments, excavators, property owners, and concerned citizens, PHMSA and the pipeline industry have developed a comprehensive damage prevention program to protect underground facilities.

To prevent excavation damage to all utilities including pipelines, all 50 states have instituted "One Call" Programs. The programs provide telephone numbers for anyone doing excavation to call before they begin. The One Call operator will notify underground facility operators of any planned excavation so that the company can flag the location of its facilities and assign personnel to be present during excavation, if necessary.

To reach your local one-call center, regardless of where you are digging, you can also call "811" which should direct you to your local one-call center. If, for some reason, you can't connect to your one-call center by dialing 811, you may dial **1-888-258-0808** to get the toll-free direct-dial number. Every digging job requires that you call - even small projects like planting trees or shrubs. If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt service to an entire neighborhood and potentially be responsible for fines and repair costs.

Pipeline companies use markers like those shown to indicate the approximate location of a pipeline or pipelines. Markers identify the pipeline company, product type and have a 24-hour emergency telephone number for the pipeline operator. Markers indicate the general,

**EMERGENCY CONTACT:**  
**1-800-955-5530 or 1-800-344-8377**

<b>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</b>		
Benzene	1114	130
Butane	1075	115
Crude Butadiene	1010	116P
Crude Oil	1267	128
Cyclohexane	1145	128
Ethylene	1962	116P
DAC - Debutanized		
Aromatic Concentrate	1203	128
Propane	1978	115
Reformate	1267	128

**TEXAS**  
**COUNTIES OF OPERATION:**

Chambers	Jefferson
Hardin	Liberty
Harris	Orange

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

not exact, location of a pipeline. Never rely solely on the presence or absence of pipeline markers. Always call your state's One-Call notification service or dial 811 before digging. Pipeline markers are important to public safety. It is a federal crime for any person to willfully deface, damage, remove, or destroy any pipeline sign or right-of-way marker required by federal law.

