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**ABOUT ONEOK, INC.**

ONEOK, Inc. is a leading midstream service provider that owns one of the nation's premier natural gas liquids systems, connecting NGL supply in the Mid-Continent, Permian and Rocky Mountain regions with key market centers and an extensive network of natural gas gathering, processing, storage and transportation assets.

ONEOK applies our core capabilities of gathering, processing, fractionating, transporting, storing and marketing natural gas and NGLs through vertical integration across the midstream value chain to provide our customers with premium services while generating consistent and sustainable earnings growth.

ONEOK Field Services Company, L.L.C.(OFS), a subsidiary of ONEOK, Inc. has natural gas gathering, processing and fractionation operations in the NGL-rich Cana-Woodford Shale, Woodford Shale, the Springer Shale, the Stack, SCOOP and the Mississippian Lime areas of Oklahoma. OFS operates approximately 12 miles of gas gathering pipelines in Texas with diameters that range from 4" to 8".

**COMMITMENT TO SAFETY, HEALTH & THE ENVIRONMENT**

ONEOK is committed to operating in a safe, reliable, environmentally responsible and sustainable manner. Environmental, safety and health is our primary focus at ONEOK. ONEOK is purposeful in improving employee and process safety. Our key performance indicators keep ONEOK focused improving results. We continue to make improvements in reducing our environmental impact by conserving resources, recycling and utilizing efficient technologies.

**EMERGENCY NOTIFICATION(S) :**

Call 911 first when requiring assistance in responding to a pipeline event.

Call ONEOK's 24 hour emergency number 888-675-3302 and provide the following information:

- Location;
- Nature of the problem; and
- A telephone number at which a responsible person can be contacted.

**EMERGENCY RESPONSE PERSONNEL**

Although Emergency Officials are familiar with the steps required to safeguard the public, ONEOK has planned responses to unique emergency situations that may arise with its pipeline facilities and operations. It is important that ONEOK practice their emergency response efforts to be prepared when an unlikely event occurs.

**EMERGENCY RESPONSE PLANS**

ONEOK has developed specific facility response plans based on the knowledge of its own personnel, available equipment, tools and materials. These plans are accessible at each facility. This document provides a general overview of ONEOK's capabilities. For more detailed information or to review the Emergency Response Plan, please contact Donnie Krumsiek at 918-561-8019.

**MUTUAL UNDERSTANDING**

In the unlikely event of a pipeline emergency, ONEOK employees are prepared to respond in coordination with local police and fire departments and other emergency responders. We meet with responders to discuss our emergency response plans and each plan is designed to protect people, the environment and property.

If a pipeline event occurs, emergency response officials will be notified, and ONEOK operations personnel will be dispatched to the site. ONEOK response personnel will respond putting safety first in their response efforts.

If you or another emergency response organization established an Incident Command Center prior to the arrival of ONEOK personnel, the first ONEOK

**EMERGENCY CONTACT:  
1-888-675-3302**

<b>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</b>		
Natural Gas	1971	115

**TEXAS  
COUNTIES OF OPERATION:**

Hemphill	Wheeler
Lipscomb	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

employee who arrives at the site should be introduced to the Incident Commander as the ONEOK Representative..

**PUBLIC SAFETY AND EVACUATIONS**

Evacuation plans and procedures should reflect your department's available assets and capabilities of your emergency response organization. Expert knowledge of your area is key to creating the best evacuation, traffic control and rerouting, and railroad stoppage plans in order to limit public exposure and minimize accidental ignition.

ONEOK will provide product hazard information to the emergency responders to assist in establishing safe zones relative to the products which are being transported through the pipeline system. These established safe zones will assist in identification of those whom may be requested to evacuate the area.

**FIRE OR EXPLOSION**

ONEOK does not employ dedicated fire response personnel and must rely on the capabilities of local emergency responders. ONEOK through memberships in state pipeline associations, provide training opportunities to Emergency Responders. Other agencies, including the State Fire Marshall's office may also provide pipeline emergency response training. The U.S. Department of Transportation Emergency Response Guidebook

provides information on potential hazards, public safety and emergency response.

**RESCUE OR MEDICAL DUTIES**

Emergency response personnel will be contacted to assist with any needed rescue. Coordination will be made with emergency services and/or with a local hospital or medical provider in the event of a medical emergency.

**PIPELINE EQUIPMENT AND FACILITIES**

Federal law requires that pipeline operators to have specific training when operating a pipeline system. ONEOK requests that Emergency Officials not attempt to operate pipeline valve or equipment. In doing so, these actions may worsen an event.

**BOMB OR SECURITY THREAT**

ONEOK relies on the public to be its eyes and ears along the pipeline. If you witness any act of vandalism, loitering, receive a bomb threat involving a ONEOK facility or other suspicious activity along the right of way or pipeline facility, please report it immediately to the ONEOK's Pipeline Control Center at 888-675-3302.



**NATURAL DISASTERS**

When a natural disaster (hurricane, storm, flood, tornado, volcano or earthquake) strikes or is pending, the area will be closely monitored. Pipeline facilities will be inspected after the disaster. ONEOK personnel may contact emergency officials to assist in identifying any road closures that may hamper accessibility to the facility. If damage occurs in your area please contact ONEOK and a field employee will respond to the concern or damage which has been reported.

**RIGHT-OF-WAY ACTIVITY**

One of the greatest threats to safe pipeline operation is the accidental damage caused by excavation, construction, farming activities, and homeowner construction and maintenance. Awareness is crucial in preventing these accidents. Call IMMEDIATELY if you see suspicious or questionable activity near the pipeline right of way.

Be aware that pipelines frequently share rights of way with other utilities (electric power lines, additional pipelines) or modes of transportation (roadways, railroads, etc.). Incidents such as lightning strikes, fires, train derailments, etc. on or near the right of way can damage an underground pipeline. Should incidents such as these occur and a pipeline operated by ONEOK is nearby, please call the ONEOK emergency number at 888-675-3302 to report the incident.

**NATIONAL PIPELINE MAPPING SYSTEM**

The US Department of Transportation, Pipeline and Hazardous Materials Safety Administration, Office of Pipeline Safety has created a web-based system to assist emergency responders in locating and identifying pipelines within their area as well as the Operator of the pipeline system.

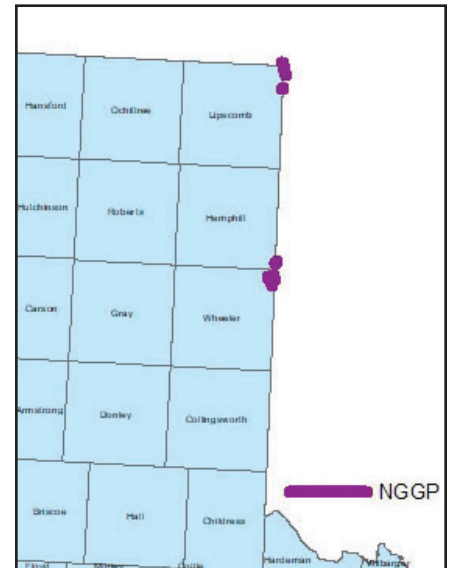
Not all of ONEOK pipelines are included in the NPMS mapping system. Production, distribution and gathering pipelines are exempt from reporting pipelines into the National Pipeline Mapping System.

**INTEGRITY MANAGEMENT**

In accordance with federal regulatory requirements, ONEOK has developed a hazard assessment program known as an Integrity Management Plan (IMP). This plan focuses on the identification and mitigation of hazards to the pipeline system. Specific information about ONEOK's program may be found by contacting our Integrity Manager, Scott Henderson at ScottBrian.Henderson@oneok.com.

**CLOSURE**

ONEOK values Emergency Officials and Responders. We appreciate the knowledge and capabilities each responder brings when assisting in a pipeline emergency. If ONEOK can offer your department any additional information, please contact us.



**CONTACT US** | [publicawareness@oneok.com](mailto:publicawareness@oneok.com) | 1-918-561-8019 | [www.oneok.com](http://www.oneok.com)  
Emergency Number: 1-888-675-3302