



Headquarters: 1301 S, Mopac Expwy, Suite
400, Austin, TX 78746
Customer Service 800-700-2443
Emergency 800-959-5325
Website: www.TexasGasService.com

Texas Gas Service, a division of ONE Gas, provides safe, reliable and affordable natural gas to more than 663,00 customers across Texas. Natural gas is delivered to the company's distribution systems from transmission lines, some of which are owned by Texas Gas Service, at operating pressures typically between 150 psig and 1,000 psig. Natural gas is then delivered through distribution pipelines that generally operate at 60 psig or less. Texas Gas Service maintains, operates and monitors approximately 15,677 miles of transmission, distribution and service pipelines.

AUTHORIZED OPERATION OF METER VALVES

Do not operate any pipeline valves or equipment. If a pipeline emergency were to occur, Texas Gas Service personnel will work directly with local emergency responders. Company employees will work to restrict the flow of gas and implement other operating actions as needed to minimize the impact of the emergency. This allows Texas Gas Service to perform various safety checks and properly record the account activation.

COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

Texas Gas Service is committed to constructing and maintaining a pipeline delivery system that complies with applicable state and federal guidelines,

industry standards and safety regulations. We apply approved pipeline integrity management techniques that monitor system performance and ensure system reliability. In the event of a natural gas emergency, trained employees respond immediately and adhere to an emergency response plan devoted to protect life, property and environment.

PIPELINE SAFETY AND INTEGRITY MANAGEMENT

The company's Pipeline Integrity Management Program (IMP) meets the requirements of the Department of Transportation (DOT) CFR Part 192, Subpart 0, and the company's Distribution Integrity Management Program (DIMP) meets the requirements of DOT CFR 192, subpart P. These regulations identify specific practices, processes and procedures that company operations follow to operate effectively. The primary goal of these regulations is to provide assurance to the public of pipeline safety and to ensure system integrity. Compliance requirements also involve right-of-way surveillance, pipeline inspection and measures to monitor and control internal and external corrosion. Installation of natural gas mains, services and related facilities must also conform to specific requirements. These requirements are mandated by the Department of Transportation Title 49, CFR Part 192, entitled "The Transportation of Natural Gas and Other Gases by Pipeline." Texas Gas Service, in partnership with public safety officials, municipalities and other local jurisdictions, strives to ensure adopted codes, regulations and standards are followed. In areas that are not covered by city code, use of the International Fuel Gas Code is encouraged.



**EMERGENCY CONTACT:
1-800-959-5325**

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:		
Natural Gas	1971	115

**TEXAS
COUNTIES OF OPERATION:**

Andrews	Jim Hogg
Caldwell	Lavaca
Cameron	Palo Pinto
Carson	Parker
Crane	Reeves
Denton	Starr
DeWitt	Stephens
Eastland	Travis
El Paso	Upton
Galveston	Ward
Gonzales	Willacy
Hays	Williamson
Hidalgo	Wilson
Hudspeth	Winkler
Hutchinson	Wise
Jack	Young
Jefferson	

Changes may occur. Contact the Texas Gas Service to discuss their pipeline systems and areas of operation.

EMERGENCY RESPONSE

Texas Gas Service maintains and operates a 24 hour a day, seven days a week and an emergency dispatch center, which is fully staffed to respond to all natural gas-related emergencies. To assist in the emergency control of natural gas, we offer a variety of training programs and materials for emergency response personnel. We apply basic safeguards to ensure the safety and welfare of our affected public remains a top priority.