



UNION OIL & GAS INC

Operating & Billing Offices
 P.O. Box 27
 Winfield, West Virginia 25213
 Phone: 304-586-2151

Corporate Offices
 112 Brooks Street
 Charleston, WV 25301
 Phone: 304-342-2125

ABOUT UNION OIL & GAS, INC.

Union Oil & Gas, Inc. operates natural gas pipelines, compressor stations and other facilities in parts of Cabell, Mason and Putnam Counties, West Virginia.

While it is highly unlikely that these facilities will experience problems, we are providing this safety information so that you will know how to identify a problem, and what to do if one occurs.

RIGHT-OF-WAYS

If a pipeline right-of-way is located on your property, it must be free from obstructions, including buildings or shed, trees and tall bushes. Do not dig or store anything on or near the right-of-way without first contacting us!

LINE MARKERS

Line markers are used to indicate the approximate location of buried pipelines. The markers must display the material that is in the line, our company's name, and a phone number where we can be reached in the event of an emergency. Pipeline markers are important to public safety. It is a federal crime for any person to willfully deface damage, remove or destroy any pipeline sign or right-of-way marker required by federal law.



CORROSION TEST STATIONS

In addition to line markers, you may also see a white plastic pipe with a green cap on top. These are corrosion test stations, used to monitor the corrosion protection on the pipeline.

A SAFE ENERGY SOURCE

Natural gas is a safe and reliable source of energy. When used properly, these pipelines are the safest way to transport energy. However, as with any type of transportation, you need to use caution! Possible hazards associated with an unintended release from a natural gas pipeline facility include gas migrating near or inside a building, pipeline fires or explosions. Although these occurrences are not commonplace, it's important to review guidelines mentioned here for the steps that should be taken if you suspect a pipeline product release.

PHYSICAL INDICATIONS OF A PIPELINE RELEASE

- The smell of a "rotten egg" odor
- An unusual hissing or roaring sound
- Flames burning above, or coming from the ground
- Dead or discolored vegetation in the midst of green vegetation
- Dirt blowing from a hole in the ground
- Water bubbling or blown into the air at a body of water
- Rainbow sheen on water
- White vapor cloud
- Frozen area on the ground

STEPS THAT SHOULD BE TAKEN IN THE EVENT OF A PIPELINE RELEASE:

1. Immediately evacuate the house or building and nearby area, travel up-wind and advise others to stay away.
2. Do not turn lights on or off, or use your garage door opener.
3. Do not use your house or cell phone to make calls from inside or near the house, or immediate vicinity.
4. Do not close windows or doors. Leave them open while exiting, which will allow gas to travel to the outside.
5. Do not light a match or use anything that could cause a spark.
6. From a safe place, call Union Oil & Gas (304-586-2151) and call 911.

EMERGENCY CONTACT:
1-304-586-2151

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:		
Natural Gas	1971	115

WEST VIRGINIA COUNTIES OF OPERATION:

Cabell	Putnam
Mason	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

7. Wait for the gas company representative to tell you it is safe to return to your house, building or property.

CALL BEFORE YOU DIG

Even with small projects, like planting trees and shrubs, it's important to call before you dig to make sure you're not digging where there are gas lines or other utility lines. Just dial 811, or 1-800-245-4848, to reach Miss Utility West Virginia.

Virginia

If you're digging with mechanized equipment, the law requires you to call at least 48 hours before you dig.

CONTACT US

At Union Oil and Gas, our goal is to make every customer experience an outstanding one. Whether you're calling with a simple question about your service or to report an emergency, you'll talk to someone who's prompt, professional and courteous.

Here's how to get in touch with us:

Report Leaks, Odors & Emergencies

304-586-2151 - This number is answered 24 hours a day.

For Customer Service

We're here to help our customers with any of their questions or concerns from 8 a.m. to 4 p.m. Monday through Friday. You can reach us by phone at 304-586-2151 or Fax at 304-586-9467.