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EMERGENCY INFORMATION

In an emergency, protecting the public is your top priority, and it's our top priority as well. We value your expertise as public safety officials, and we're committed to providing you with the information and training needed to respond in the unlikely event of an emergency involving pipelines or aboveground facilities.

THE REPORT

Although our emergency response teams are immediately dispatched upon notification, in many cases local 911 dispatch centers or other public safety officials will receive the initial notification. The following could be indicators of a potential pipeline emergency and may be reported by callers or emergency responders.

They might see:

- Liquid on the ground
- Discolored snow or vegetation
- Oily sheen on water surfaces

They might hear:

- A roaring, blowing or hissing sound

They might smell:

- An unusual sulfur or rotten egg odor

A SAFE RESPONSE

We will coordinate with emergency responders in the event of a pipeline emergency to resolve the situation safely and effectively. We value the knowledge and skills of emergency responders. These guidelines are in place to keep emergency responders, employees and the public safe.

1. If an emergency is suspected on an Enbridge pipeline, immediately call 911 and then our 24-hour emergency number from a safe location. Our monitoring system may have already alerted us to the disruption, but always call to verify.

2. Once onsite, Enbridge representatives will work with you to establish safe procedures for securing the area or other emergency measures.

3. If an Enbridge representative has not arrived, there are some important steps emergency responders could take:

- Secure the site
- Monitor for hazardous atmospheres
- Control and redirect traffic
- Determine a plan to evacuate or shelter-in-place should these precautions be required
- Provide immediate access to Enbridge representatives
- Implement your local emergency plan
- If it is safe to do so, turn off any mechanized equipment and ignition sources in the vicinity of the suspected leak

WHAT NOT TO DO DURING AN EMERGENCY RESPONSE

Do not operate pipeline valves or extinguish any pipeline fires. Doing so may prolong or worsen an incident or even cause another leak in the pipeline. Enbridge control center personnel can shut some valves automatically, while trained Enbridge personnel may be required to manually close other valves.

Do not enter an Enbridge facility without permission from Enbridge unless there is an immediate risk to public safety. If a fire occurs at an Enbridge facility, unless lives are at risk, we ask that fire crews stay outside of the property until Enbridge representatives arrive.

THE INCIDENT COMMAND SYSTEM

When responding to an incident, Enbridge will work with emergency responders and any other assisting agencies under the Incident Command System. ICS establishes a coordinated approach to managing facilities, equipment, personnel and procedures.

POTENTIAL PRODUCT HAZARDS

Pressure is required to transport the various products in our transmission pipelines. The pressure required, quantity of product, and type of products can all be

EMERGENCY CONTACT:

1-800-858-5253

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Crude Oil	1267	128
Natural Gas Liquid	1972	115
Petroleum Distillate	1268	128

WISCONSIN COUNTIES OF OPERATION:

Adams	Marathon
Ashland	Marquette
Bayfield	Rock
Chippewa	Rusk
Clark	Sawyer
Columbia	Taylor
Dane	Walworth
Douglas	Washburn
Iron	Wood
Jefferson	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

hazardous in the event of a release. If an incident on our pipeline should occur, Enbridge representatives will provide emergency responders with the safety data sheets for the product in the pipeline.

EMERGENCY RESPONSE ACTION PLANS

Enbridge's Emergency Response Action Plans are available to emergency response organizations in our counties of operation. These action plans provide information on how Enbridge will work with emergency responders during the initial stages of a pipeline incident. To request the action plan for your area, visit emergencyresponderinfo.com to register. Your request will be reviewed within 10 business days.

FREE PIPELINE EMERGENCY TRAINING OPPORTUNITY

Emergency responders and others responsible for public safety in our counties of operation can access our free "Emergency Responder Education Program"

at mypipelinetraining.com. The content is based on "Pipeline Emergencies," an industry-leading pipeline emergency response training program developed by the National Association of State Fire Marshals.

911 dispatchers can access role-specific training at mypipelinetraining.com. The program was developed in partnership with the National Emergency Number

Association and provides information on how to identify a pipeline emergency, relay appropriate information to callers and dispatch a safe response.

SAFE COMMUNITY GRANT PROGRAM

Enbridge offers annual grants to emergency response agencies in communities where we operate. Grants can be

used to fund equipment or training that will help organizations effectively respond to pipeline-related emergencies. If your agency would respond in the unlikely event of an emergency on an Enbridge pipeline system, you can visit enbridge.com/safecommunity to apply.