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Flint Hills Resources (FHR) operates approximately 4,000 miles of pipelines that transport crude oil and refined petroleum products. In Minnesota, Iowa, Missouri and Illinois, FHR operates the Wood River Pipeline system which transports crude oil to petroleum refineries. In Minnesota and Wisconsin, FHR operates the Wisconsin Pipeline system which transports refined petroleum products such as gasoline, diesel, jet fuel and propane from the FHR refinery in Minnesota to customers in those states. FHR also operates the Minnesota Pipe Line Company system which begins in Clearbrook, Minnesota and delivers crude oil to refineries in the Twin Cities area.

FHR's Integrity Management Program
FHR is committed to maintaining the highest standards in safety. FHR has an Integrity Management Program that is designed to protect the mechanical integrity, safety, and reliability of its pipelines. FHR adheres to federal and state regulations and also partners with local emergency responders to verify that this integrity management plan is appropriate for each section of its pipelines.

One Call Center	Phone Number	Website
811 National	811	www.call811.com
Diggers Hotline	1-800-242-8511	www.diggershotline.com

EMERGENCY CONTACT:		
1-800-688-7594		
PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:		
Diesel Fuel	1202	128
Gasoline	1203	128
Propane	1075	115
WISCONSIN		
COUNTIES OF OPERATION:		
Clark	Pepin	
Dane	Pierce	
Dodge	Portage	
Eau Claire	Washington	
Fond Du Lac	Waukesha	
Green Lake	Waushara	
Milwaukee	Wood	
<i>Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.</i>		

Call Before You Dig

Before you dig, drill, blast, or move any ground near a pipeline, call 811. This free call notifies your local one call center to have representatives of underground utilities come out and mark their facilities at no charge to you. Required by law, calling 811 can save your life and decrease the cost and damage to our underground pipeline transportation system.



CALL

- Contact a one call center by calling 811 at least 48 to 72 hours before you want to dig (depending on your state and not including weekends or holidays). The one call center will notify FHR and other utilities of your intent to dig.



WAIT

- Wait for facility owners to mark their underground facilities using paint, flags and/or stakes.
- Confirm that all facilities have been marked. If you know or believe that facilities have not been properly marked, you must make another call to the one call center before beginning any excavation work.



EXCAVATE

- When digging within 25 feet of a FHR pipeline, a representative from the company must be present during the excavation.
- Expose the underground facility by carefully hand-digging or using other non-mechanized equipment until the location and route is confirmed.
- Continue to use caution even after the facility is exposed. Obey safe excavating practices and your state laws.



**Know what's below.
Call before you dig.**



RECOGNIZE



REACT



REPORT

KNOW THE 3 R'S

RECOGNIZE

Your sense of sight, sound and smell may help you recognize the signs of a pipeline leak.

Sight – Seeing a pool of liquid, a white cloud or fog, discolored vegetation, flames or vapors, oily sheen or water bubbling near a pipeline without obvious reason.

Sound – Hearing a hissing, roaring or bubbling sound from the ground or water near a pipeline.

Smell – Smelling a strange or unusual smell, such as a strong petroleum odor or “rotten eggs” near a pipeline.

REACT

DO stop work immediately.

DO turn off and leave equipment and vehicles.

DO immediately leave the area, on foot, in an upwind or crosswind direction, away from any vapors or fumes.

DO warn others to stay away.

DO NOT do anything that might ignite the leaking product, including making a phone call, starting an engine or driving a vehicle, lighting a match, or even switching on or off a light.

DO NOT operate any pipeline valves.

DO NOT touch or inhale the product.

REPORT

- Call 911 or the local fire or police department.
- When it is safe to do so, call the FHR 24-hour emergency number **800-688-7594**