



801 East 86th Avenue  
 Merrillville, IN 46410  
 Phone: (800) 464-7726  
 Gas Emergencies: (800) 634-3524  
 Website: www.nipsco.com

NIPSCO, with headquarters in Merrillville, Ind., is part of NiSource's six regulated utility companies. With over 846,000 natural gas customers and 479,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company in the state. NiSource distribution companies serve approximately 4 million natural gas and electric customers primarily in six states.

**OUR PIPELINE SAFETY PROGRAM**

Many people don't realize the importance of our nation's natural gas pipeline system. The natural gas industry has a proven record of safety. Each day, the invisible underground network with more than a million miles of pipeline safely carries natural gas from supply areas to customer homes, businesses and factories across the country.

Our gas control and monitoring center offices operate 24-hours a day, seven days a week. We regularly patrol our pipeline rights of way and conduct regular inspections of our pipeline system. Our operation employees receive regular training and are qualified under U.S. Department of Transportation standards for natural gas pipeline operators.

We spend millions of dollars each year in pipeline replacements and upgrades. Employees are on-call at all times to respond to any contingency. In addition, we work with emergency responders to educate them on pipeline safety and how to respond in an emergency.

In accordance with federal regulations, some segments along the pipeline have been designated as High Consequence Areas. We have developed supplemental assessments and prevention plans for these highly populated areas with transmission pipelines.

**PIPELINE MARKERS ALONG RIGHT OF WAYS AND EASEMENTS**

Natural gas pipelines are sometimes identified by markers placed at intervals along pipeline rights of way. Markers display 24-hour emergency telephone numbers and might provide other identifying information. They are generally placed wherever needed to indicate the presence of a pipeline, such as where a pipeline easement intersects a street, railroad or river and in heavily congested areas. While markers are helpful in indicating the presence of pipelines in the area they do not show the exact location, depth or how many pipelines are in the right of way or easement, so always call 811 or click Indiana811.org at least two business days before digging.

**EMERGENCY RESPONDERS AND PUBLIC SAFETY OFFICIALS**

As a public utility, we consider emergency responders part of our safety team. It's important for fire and police officials to be familiar with the location of our pipeline facilities in their area. That's why we participate in meetings with other pipeline companies, mail information regularly and work with emergency responders to be prepared for any possible incident.

Please contact us at 800-4-NIPSCO to schedule a free training at your department.

**CONTRACTORS AND EXCAVATORS**

Pipeline damage is most frequently caused by contractors doing excavation or other work that could disturb underground utility lines. Don't take chances! Dig-ins may result in loss of life, personal injury, property damage or liability for costly repairs. Call 811 or click Indiana811.org at least two working days in advance of any excavation if you plan to cross pipeline rights of way with heavy equipment or perform blasting in the vicinity of any pipelines.

**EMERGENCY CONTACT:  
1-800-634-3524**

<b>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</b>		
Natural Gas	1971	115

**INDIANA  
COUNTIES OF OPERATION:**

Adams	Marshall
Allen	Miami
Benton	Newton
Carroll	Noble
Cass	Porter
Clinton	Pulaski
DeKalb	St. Joseph
Elkhart	Starke
Fulton	Steuben
Howard	Tippecanoe
Huntington	Tipton
Jasper	Wabash
Kosciusko	Warren
LaGrange	Wells
Lake	White
LaPorte	Whitley

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

To learn more, visit the website of the U.S. Department of Transportation's Pipeline and Hazardous Materials Safety Administration (PHMSA), Office of Pipeline Safety at [www.phmsa.dot.gov](http://www.phmsa.dot.gov). PHMSA is the federal agency that regulates safety aspects of the gas industry.

**CONTACTS**

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