



Scan to visit our Public Awareness website!

Contact Information

Public Awareness Non-Emergency Phone Number: (866) 432-4960
 Public Awareness Email Address: PublicAwareness@buckeye.com
 Public Awareness Website: buckeye.com/public-awareness



westshorepipeline.com
 12920 Bell Road | Lemont, IL 60439

ABOUT WEST SHORE PIPE LINE

West Shore Pipe Line Company is a common carrier petroleum pipeline system that originates in the Chicago area and extends north to Green Bay, Wisconsin and west and then north to Madison, Wisconsin. The 650 mile pipeline system transports refined petroleum products to markets in northern Illinois and Wisconsin from the greater Chicago area.

To learn more about West Shore Pipe Line, log on to www.westshorepipeline.com. To view the approximate location of pipelines in your area, visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov. For general information about pipelines, visit www.pipeline101.com.

COMMITMENT TO HEALTH, SAFETY, AND THE ENVIRONMENT

West Shore Pipe Line is committed to preventing hazards to the public, to the environment, and to West Shore Pipe Line's facilities. West Shore Pipe Line utilizes various programs to ensure the safety of its pipelines. Our control center operates 24 hours a day, 7 days a week monitoring our pipeline leak detection system. Our Integrity Management Program consists of corrosion control, risk engineering, geographic information systems, and pipeline inspection. We also perform pipeline patrols and various other inspections. Our Public Awareness Program is designed to establish communications and provide information necessary to help the public understand that pipelines are the major transportation system for petroleum products and natural gas in the United States, how pipelines function, and the public's responsibilities to help prevent damage to pipelines. Accordingly, heightened awareness and a better understanding by the public of West Shore's pipeline operations will supplement and enhance our current maintenance, operations, and safety policies and procedures. For more information about these programs, please visit West Shore Pipe Line's

website listed above or call **West Shore Pipe Line's non-emergency Public Education number at 866-432-4960.**

EMERGENCY RESPONSE

Since pipelines are the safest and most efficient method of transporting petroleum products, pipeline incidents are rare. West Shore Pipe Line appreciates the hard work and effort of the many emergency responders that may be involved in helping us return the community to normal in the event of an incident. In an emergency, West Shore Pipe Line may utilize the Incident Command System during a response to a pipeline incident. The following are examples of critical tasks would need to be considered during a pipeline release:

- Public Safety / Evacuation
- Responder Safety
- Traffic Control
- Vapor Suppression
- Site Security
- Firefighting
- Product Containment

Federal regulations require specific qualifications to operate pipeline equipment; therefore, West Shore Pipe Line employees will perform these duties. DO NOT attempt to operate any pipeline equipment, such as valves, because doing so could make the situation worse.

Additional information on how to respond to incidents involving pipelines is available by contacting West Shore Pipe Line or by obtaining training materials from the National Association of State Fire Marshals' sponsored Pipeline Emergencies Program. This training can be found at <https://nasfm-training.org/pipeline/>.

WEST SHORE PIPE LINE'S RESPONSE IN AN EMERGENCY

West Shore Pipe Line is engaged in constant activity to maintain safe pipeline operations. In the event of a pipeline release, West Shore Pipe Line will take the following steps to ensure public safety and protect the environment:

**EMERGENCY CONTACT:
1-888-625-7310**

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Diesel Fuel	1202/1993	128
Fuel Oil	1202/1993	128
Gasoline	1203	128
Turbine Fuel	1202/1993	128

**INDIANA
COUNTIES OF OPERATION:**

Lake

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.



**Know what's below.
Call before you dig.**

- Shut down the pipeline
- Close valves to isolate the problem
- Identify hazardous areas
- Dispatch personnel to the scene
- Excavate and repair the damaged pipeline
- Work with emergency responders and the public in the affected area.

West Shore Pipe Line's emergency response plan is available upon request.



ACTIVITY ON THE RIGHT OF WAY

Always be sure to contact 811 before any digging activities occur. Accidental damage caused by excavation, construction, farming activities, and homeowner projects is one of the greatest threats to pipeline safety. For more information on safe

digging, see www.call811.com. If you hit a pipeline, you must report it to the pipeline operator. Even if damage looks minor or nonexistent, it is critical that the operator inspects the pipeline. A minor scratch, scrape, gouge, or dent to the pipeline or coating has the potential to cause a safety issue in the future. Also, if you see suspicious activity on or near

the pipeline right of way, immediately notify your local law enforcement agency. Lastly, if you see power lines down on or near West Shore's pipeline right of way, immediately call West Shore Pipe Line's emergency number listed on this page. Electricity discharging to the ground can damage buried pipelines.

