



2547 Hilton Rd  
 Keokuk, Iowa 52632  
 Phone: 1-855-872-3242  
 1-855-644-8134  
 Website: www.libertyutilities.com

**Emergency Response Capabilities  
 COMMITMENT TO SAFETY**

Liberty Utilities is committed to the protection of life first, then to the safety of structures and facilities in all its service territories. Senior leadership is fully committed to the goals of protecting the public, customers and employees and are dedicated to delivering natural gas safely and reliably. A culture of safety permeates all levels of the organization and employees are trained and experienced in emergency response activities.

The resources necessary to implement the company's emergency response plans over a wide variety of circumstances and events are secured. Partnerships with other local emergency responders, law enforcement.

**COMMUNICATIONS**

Liberty Utilities utilizes its 24-hour dispatching center and a gas control center to monitor its systems and personnel. Mobile data terminals in vehicles, cell phones, T1 landlines interconnect local offices, division offices, customer contact centers, gas control and the dispatching center.

**INCIDENT COMMAND SYSTEM**

Liberty Utilities utilizes a flexible Incident Command System that allows it to respond to changing emergency

scenarios with additional employees, specialized equipment, pre-arranged contractor workforces and equipment and other Local, state or federal entities are integrated into the system along established lines of command.

**MAPS OF NATURAL GAS PIPELINE FACILITIES**

Electronic maps of our transmission pipeline systems may be accessed through The National Pipeline Mapping System (NPMS) maintained by the US Department of Transportation accessible at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

This Web site shows the general location of natural gas and hazardous liquid transmission pipelines under Pipeline and Hazardous Materials Safety Administration jurisdiction. All pipelines in the U.S. are not represented at this site and this application should not be used to identify exact locations of pipelines or as a substitute for contacting the appropriate One Call system or Liberty Utilities prior to excavation activities.

The NPMS Public Map Viewer allows the general public to view maps of transmission pipelines, LNG plants, and breakout tanks in selected counties. Distribution and gathering pipeline systems are not included in NPMS. Users are permitted to print maps of the data, but the data is not downloadable. Always contact Dig Safely at 811 before digging. Visit Call Before You Dig for more information. Questions about the Public Map Viewer should be directed to [npms-nr@mbakercorp.com](mailto:npms-nr@mbakercorp.com).

Please note that the Public Viewer limits the scale of pipeline maps, in accordance with PHMSA's security policy. When you are zoomed in closer than a 1:24,000 scale (approximately 0.2 miles on the scale bar), you will notice that the pipelines have disappeared from the map. In order to see the pipelines, you must either zoom out or set the scale to 1:24,000 or a greater number. Data cannot be downloaded from the Public Viewer.

**EMERGENCY CONTACT:  
 1-855-644-8134**

<b>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</b>		
Natural Gas	1971	115

**IOWA  
 COUNTIES OF OPERATION:**

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*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

For additional information, contact:  
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For emergency information call  
 1-855-872-3242  
 1-855-644-8134

