



**Nathaniel Shackelford**  
 2011 S Main Street  
 Corbin, KY 40701  
 Telephone: (859) 901 5510  
 Mobile: (606) 290 4919  
 Email: nshackelford@deltagas.com  
 Website: www.deltagas.com

Delta Natural Gas Company, headquartered in Winchester, Clark County, Kentucky, began operating in 1949 and currently operates approximately 2,500 miles of underground pipelines to distribute or transport natural gas to approximately 37,000 customers in 24 counties throughout central and southeastern Kentucky operating out of five district offices. Delta is committed to providing premier natural gas service to the communities that we serve while at the same time striving to have a positive impact on our customers, employees and shareholders.

**PIPELINE SAFETY**

Delta is fully committed to constructing, operating and maintaining its pipelines in a safe, environmentally sound manner. We have gone to great lengths to ensure the integrity of our operating pipelines while protecting property, people, communities, and the environment along our pipeline routes. Delta's pipelines are being built to the highest industry standards with continuous supervision on all aspects of construction and required testing to ensure the integrity of the pipelines prior to putting them into operation.

Delta recognizes that one of the most important aspects of operating a safe pipeline is to maintain communication with the public. Delta personnel are in daily contact with government officials, excavation contractors and private citizens to stay fully abreast of the local construction projects within their service areas. They are instructed and trained to recognize and be aware of the changing environment that could have an impact on the natural gas facilities. Any excavation activity that poses a threat to Delta's pipeline facilities is thoroughly investigated to determine the extent that the project will impact the facilities and to determine the necessary remedial actions or project design changes that need to be implemented in order to mitigate the threat to the natural gas facilities.

Delta also operates a gas control center that is staffed and operational 24 hours a day, 365 days a year to continuously monitor the pipelines and associated facilities and to respond and dispatch appropriate service personnel for any emergency that they receive via our toll-free number.

**CALL BEFORE YOU DIG**

Accidental damage to natural gas pipelines due to excavation activities is a serious problem and can result in ominous consequences. The overwhelming majority of accidental damage to Delta's pipelines is a result of construction activities that were conducted without prior location of the buried line. All persons that are planning on conducting excavation activities should visually survey the area for indications of a natural gas pipeline such as vent pipes, above ground facilities, pipeline marker posts or identifiable (mowed) right-of-ways. They are also required by law to CALL 811 two business days before digging to have all underground facilities located and marked within the proposed excavation area by trained personnel.

Knowing the approximate location of buried lines before each digging project helps to protect you from injury, expense and the consequences that can result from accidentally damaging a buried pipeline. All damages should be reported immediately to Delta's 24 hour toll-free telephone number at 1-800-432-0771.



**Know what's below.  
 Call before you dig.**

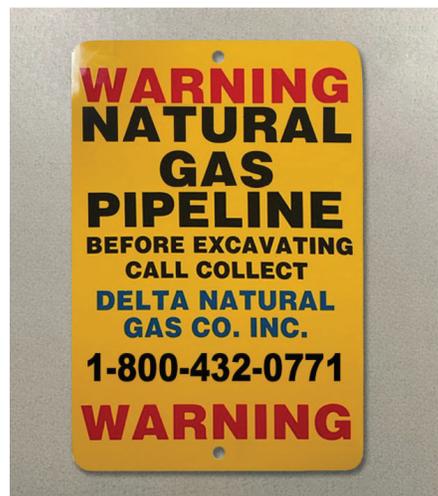
**EMERGENCY CONTACT:**  
**1-800-432-0771**

<b>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</b>		
Natural Gas	1971	115

**KENTUCKY  
 COUNTIES OF OPERATION:**

Bath	Lee
Bell	Leslie
Bourbon	Lincoln
Clark	Madison
Clay	Mason
Estill	Menifee
Fayette	Montgomery
Fleming	Powell
Garrard	Robertson
Jackson	Rockcastle
Jessamine	Rowan
Knox	Whitley
Laurel	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



**RECOGNIZING AND RESPONDING TO A LEAK**

It is extremely important to Delta that the public be aware of how to recognize and report natural gas emergencies and potential emergencies. For simplicity, we ask that you report any situation to Delta in which you smell gas and suspect or observe that natural gas is leaking or blowing from a pipeline or where a pipeline or associated facility has been damaged. Any potentially unsafe condition could become a natural gas pipeline emergency. Never

attempt to extinguish a natural gas fire or operate any pipeline valves to try and rectify the situation. Do not attempt to operate any automobiles, equipment, cell phones or pagers, etc. and avoid open flames at all times. **Use extreme caution, evacuate to a safe area and notify Delta of the situation as soon as possible.**

**PUBLIC ASSISTANCE**

Delta continuously operates its facilities with an increased sense of security that is consistent with the National

Homeland Security Guidelines. As a result, Delta also asks for the public's assistance in the reporting of any suspicious or unusual activity near our facilities. All suspected activities should be immediately reported via our 24 hour toll-free telephone number 1-800-432-0771.

With your help, we believe that Delta can continue to do what we do best which is to provide safe, reliable, integrated natural gas service throughout our service areas.

# DELTA NATURAL GAS SERVICE AREA

