



1100 Louisiana  
Houston, TX 77002  
Public Awareness: 1-888-806-8152  
Email: [publicawareness@eprod.com](mailto:publicawareness@eprod.com)  
Website: [www.enterpriseproducts.com](http://www.enterpriseproducts.com)

## COMPANY INFORMATION, ASSETS & PRODUCTS TRANSPORTED

Enterprise Products Partners L.P. is a leading North American provider of midstream energy services to producers and consumers of natural gas, Natural Gas Liquids (NGL), crude oil, refined products and petrochemicals. Enterprise transports natural gas, NGLs, petrochemicals and crude oil through a network of pipelines throughout the United States.

In Louisiana, Enterprise operates the Acadian Pipeline System which consists of four separate natural gas pipeline systems that gather and transport natural gas for merchant resale and for public and industrial uses. These systems operate in the southern portion of the state as: Acadian Gas; Cypress Gas; Pelican Pipeline L.P. and Pontchartrain Natural Gas.

Acadian Gas operates approximately 654 miles of pipelines throughout the state of Louisiana. The Cypress Gas System operates 577 miles of pipeline. Pelican Pipeline, L.P. operates 27 miles of pipeline, and the Pontchartrain Natural Gas System operates approximately 2 miles of pipeline.

## LOCATING ENTERPRISE PIPELINES – PIPELINE VIEWER TOOL

To find more information regarding location and products transported in our pipelines within one (1) mile of a specific address, visit our website at: [www.enterpriseproducts.com/pipeline-safety/pipeline-viewer](http://www.enterpriseproducts.com/pipeline-safety/pipeline-viewer). Please note the asset map and pipeline viewer tool are for informational purposes only.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

## EMERGENCY RESPONSE PLAN

An Emergency Response Plan (ERP) is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/situations that could occur at one of our facilities. For more information regarding our emergency response plans and procedures, contact us at [publicawareness@eprod.com](mailto:publicawareness@eprod.com).

## EMERGENCY RESPONSE CAPABILITIES

The Company's qualified personnel are trained in safe operations and emergency response activities and participate in exercises reflecting various types of emergency scenarios and environmental sensitivities. The Company utilizes the First Responder/Emergency Response Team concept to handle emergency incidents at its facilities. Employees receive hands on training in fire fighting, hazardous material spill response and rescue/medical/first aid training. In addition, we maintain a well trained team of employees from various Company locations as members of the Corporate Emergency Organization. This team, as well as an array of emergency response equipment (including, but not limited to, cell phones, fire extinguisher, supplied breathing air, and air monitoring equipment), can be mobilized and deployed to assist in handling emergency situations that may occur at a Company facility or pipeline location.

Enterprise Products utilizes its 24-hour/365 day a year, Pipeline Operations Control Center (888-883-6308) as a hub of communications in emergency response situations. Our manned control center monitors the flow, pressure, temperatures, and other conditions throughout the pipeline systems and is an integral part of our communication during emergency situations.

## EMERGENCY CONTACT:

1-888-883-6308

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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## LOUISIANA PARISHES OF OPERATION:

Acadia	Pointe Coupee
Ascension	Rapides
Assumption	Red River
Avoyelles	St. Charles
De Soto	St. James
East Baton Rouge	St. John the Baptist
Iberia	St. Landry
Iberville	St. Martin
Jefferson	St. Mary
Lafayette	Terrebonne
Lafourche	Vermilion
Natchitoches	West Baton Rouge

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## ENTERPRISE PRODUCTS' RESPONSE IN AN EMERGENCY

- We will immediately dispatch personnel to help handle the emergency at the site.
- We will provide information to public safety officials to aid in their response to the emergency.
- We will take necessary operating actions such as closing and opening valves to minimize the impact of the leak.



- Public safety personnel and others unfamiliar with the pipeline should not attempt to operate any of the valves on the pipeline, unless instructed to do so by Enterprise Products personnel. Improper operation of the pipeline valves could make the situation worse and cause other accidents to happen.

## **INCIDENT COMMAND SYSTEM**

Enterprise Products utilizes an expandable Incident Command System. Depending upon the size and complexity of an incident, additional Company or contract personnel may be added as needed. Additional federal, state or local agencies may be integrated into the Incident Command System by utilizing a Unified Command Structure.

## **SPILL RESPONSE EQUIPMENT CAPABILITIES**

We maintain emergency response equipment at some of our facilities. We also have agreements with various response organizations to provide the appropriate level of response which includes (but is not limited to) boats, motors, hand tools, power tools, pumps, hoses, personal protective equipment, first aid and miscellaneous supplies. These companies also have expert personnel trained in emergency response and cleanup methods.

## **CONTACT**

Rory Hebert  
2190 Lafiton Ln.  
Port Allen, LA 70767  
Phone: 225-339-5001  
Email: RJHebert@eprod.com

## **Acadian Gas**

Coverage area: Ascension, Assumption, Avoyelles, De Soto, East Baton Rouge, Iberville, Lafourche, Natchitoches, Pointe Coupee, Rapides, Red River, St. Charles, St. James, St. John the Baptist, St. Martin, St. Mary, Terrebonne, Vermilion, West Baton Rouge

## **Cypress Gas**

Coverage area: Acadia, Ascension, Assumption, East Baton Rouge, Iberia, Iberville, Lafayette, Lafourche, Pointe Coupee, St. James, St. John the Baptist, St. Landry, St. Martin, St. Mary, Vermilion, West Baton Rouge

## **Pelican Pipeline**

Coverage area: Jefferson, St. Charles

## **Pontchartrain Natural Gas**

Coverage area: Assumption