

DTE

AN IMPORTANT MESSAGE ABOUT DTE GAS COMPANY NATURAL GAS PIPELINES

Dear Neighbor,

For over 150 years, DTE Gas Company has provided reliable, quality service to our customers – while making safety a priority. Today, our commitment to safety continues.

DTE Gas Company diligently monitors our vast network of underground pipelines that carry clean burning natural gas from production and storage facilities to homes and businesses throughout Michigan. These pipelines help fuel our economy and way of life. Our trained employees inspect gas delivery systems, both by air and land, to look for evidence of a pipeline leak or damage.

Natural gas pipelines are very safe. In fact, the U.S. Department of Transportation records show that pipelines consistently have the highest safety record among all major transportation systems.

If you are among the many people who live or work near a natural gas pipeline, we need your cooperation to help ensure the safety of our pipeline system and your neighborhood. Please read the information provided so that you can become familiar with our pipelines and emergency processes. Thank you.

Sincerely,

DTE Gas Company

A DTE Company



**Know what's below.
Call before you dig.**

EMERGENCY CONTACT:

1-800-363-9541

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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MICHIGAN COUNTIES OF OPERATION:

Alcona	Livingston
Alger	Macomb
Allegan	Manistee
Alpena	Marquette
Antrim	Mason
Arenac	Mecosta
Benzie	Menominee
Charlevoix	Missaukee
Cheboygan	Monroe
Chippewa	Montcalm
Clare	Montmorency
Clinton	Muskegon
Crawford	Newaygo
Delta	Oakland
Dickinson	Oceana
Emmet	Ogemaw
Gladwin	Osceola
Grand Traverse	Oscoda
Gratiot	Otsego
Ionia	Ottawa
Iosco	Presque Isle
Iron	Roscommon
Isabella	Shiawassee
Jackson	St. Clair
Kalkaska	Washtenaw
Kent	Wayne
Lake	Wexford
Leelanau	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.



**2024 COMPANY REPRESENTATIVES, PHONE NUMBERS, AND
COUNTIES**

REPRESENTATIVE	PHONE NUMBER	COUNTIES
Rich Ackerman	(906) 632-3330	Chippewa
Scott Hemingway Erica Fink	(231) 347-8902 (231) 347-8902	Antrim, Charlevoix, Cheboygan, Emmet and Otsego
Keith Haag	(231) 775-0611	Osceola and Wexford
Keir Krassa	(313) 347-2317	Wayne and Macomb
Anna Jackson	(734) 751-1614	Jackson, Monroe, Oakland and Washtenaw
Gordon Postula	(231) 347-8902	Alger, Delta, Marquette, Menominee
Chris Conley	(248) 685-9606	Clinton, Livingston, Macomb, Oakland, Shiawassee, Washtenaw and Wayne
Derek Snyder	(989) 944-4806	Clare, Gratiot, Isabella and Montcalm
Tyler Gage	(989) 365-5122	Clinton, Ionia, Lake, Manistee, Mason, Mecosta, Muskegon, Newaygo and Oceana
Chad Miller	(231) 932-2851	Allegan, Ionia, Kent, Montcalm, Muskegon and Ottawa
Daniel Wilkinson	(989) 348-2112	Benzie, Grand Traverse, Kalkaska and Leelanau
Michael Waters	(248) 308-9967	Macomb and St. Clair
Karla Shawhan-Bonnee	(231) 258-3750	Alcona, Alpena, Clare, Gladwin, Iosco, Montmorency, Ogemaw, Oscoda, Otsego and Presque Isle
Sean Palomaki	(906) 774-8010	Dickinson and Iron
Jason Schlicht	(231) 757-3731	Mason, Oceana, Lake, Manistee
David Herr	(616) 340-9421	Muskegon, Newaygo and Oceana
Scott Kniss	(989) 244-3111	Crawford, Gladwin, Montmorency, Oscoda and Roscommon
Nicholas D'Amour	(989) 354-2797	Alcona, Alpena, and Presque Isle
Karla Shawhan-Bonnee	(231) 258-3750	Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Manistee, Missaukee, and Wexford
Christopher Abbs	(989) 305-8729	Arenac, Gladwin, Iosco and Ogemaw
Christopher Truant	(313) 729-9041	Oakland, Macomb, Monroe, Wayne and Washtenaw
Pamela Borgeld	(616) 490-1109	Mecosta, Montcalm, Newaygo, Lake, Osceola
Michael Robertson	(313) 654-4923	Wayne, Oakland, Washtenaw, Macomb
Bryan Valrance	(313) 790-9271	Wayne, Washtenaw



GUIDELINES FOR RESPONDING TO AN EMERGENCY AT A DTE GAS COMPANY FACILITY

DTE Gas Company pipeline facilities are composed of two different operations:

- **TRANSMISSION, STORAGE AND GATHERING**
- **DISTRIBUTION**

Transmission, storage, and gathering facilities are composed of high pressure steel pipelines typically located in rural areas in a designated Right-of-Way or on property under the direct control of the Company. These are commonly known as “cross county” transmission facilities.

Some of our transmission facilities are located in more densely populated areas, which are neither in a designated R-O-W nor under direct control of the Company.

Some of our transmission lines are odorized and some are not. Do not assume that you will be able to smell the gas.

Distribution facilities are composed of lower pressure steel, cast iron, copper or plastic pipelines typically located under streets and on customers’ property in cities, towns, villages and townships that ultimately serve residential, commercial and industrial customers. These pipelines are odorized.

Each facility above has its own unique characteristics and functions, but each requires the same response to an emergency.

WHAT TO DO

- Notify DTE Gas Company of any gas emergency:
 - Emergency personnel: contact Gas Dispatch at 1-800-528-8020
 - Residential and commercial gas leaks: contact the emergency gas leak line at 800-947-5000
- Cordon off the area and begin to evacuate persons a safe distance away.
- Direct traffic away from the hazardous area.
- Control or limit secondary fire damage only to property or buildings that are not part of the pipeline.
- Coordinate with DTE Gas Company personnel to assist in a safe return to service of our pipeline facilities.

WHAT NOT TO DO

- DO NOT attempt to extinguish a fire on any of our pipeline facilities unless requested to do so by DTE Gas Company personnel.
- DO NOT attempt to gain access to any of our fenced and locked facilities.
- DO NOT attempt to operate any of our valves.
- NEVER attempt to pinch off or repair damaged pipeline facilities.

DTE Gas Company, along with your help, can minimize the hazards to persons and property resulting from a leak, fire or explosion.

HOW TO IDENTIFY A PIPELINE

DTE Gas Company has a network of underground pipelines throughout Michigan. Buried pipelines are out of sight so it's easy to forget about them. Sometimes pipelines are marked by above-ground markers, but often they are not. DTE Gas Company uses these markers to indicate approximate, but not exact, locations of pipelines.

Please remember . . . before you break ground, Michigan law (PA 174) requires that you call 811 at least three working days in advance to have the location of underground pipelines marked. Natural gas pipelines will be marked with yellow paint, flags or stakes.

You can also contact MISS DIG 811 at 800.482.7171. MISS DIG, it's FAST, It's Free, and it's the LAW.



FACILITIES NEAR YOU

In addition to the pipeline, DTE also operates and maintains multiple natural gas storage fields, compressor stations, and metering stations. Michigan's unique geology allows us to store up to 132 billion cubic feet of gas in naturally occurring, underground rock formations.

The compressor stations along DTE pipelines are the driving force behind natural gas transportation. By taking advantage of pressure differentials, a steady flow of natural gas throughout our system is possible.

Metering stations measure, and valve sites control, the flow of products through the pipeline.

WHAT HAPPENS IF A PIPELINE IS DAMAGED?

Damage to pipelines occurs most often when people dig near a pipeline location. Pipelines can be accidentally hit, dented, scraped or gouged. Sometimes, there may not be any apparent damage to the pipeline.

When a pipeline is damaged, the supply of natural gas to homes and businesses could be interrupted. A damaged pipeline can leak natural gas – possibly causing fires, explosions or asphyxiation. These hazards could also be caused by:

- Extreme natural events such as floods and tornadoes
- Fire or explosion near a pipeline
- Collapsed buildings that break or damage gas pipelines
- Water main breaks that weaken roadways and pavement, damaging gas pipelines
- Under or overpressure in the gas system
- Equipment failure
- Uncontrolled escaping gas
- Encroachments and build overs installed over or near our pipelines, interfering with detection of gas

From our new control room, DTE Energy employees continuously monitor more than 4,000 points along our pipeline system to maintain safe and reliable delivery of your energy. We quickly respond to any natural gas emergency. If your digging equipment or tools make contact with the pipeline, **stop your excavation and contact the utility company immediately.**

Possible signs of a gas pipeline leak:

- A blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- An odor similar to the smell of rotten eggs
- Dead or discolored vegetation in an otherwise green area
- Abnormally dry or hardened soil
- Flames, if a leak has ignited

NOTE: DTE also may operate high-pressure transmission pipelines in your

area. Signs of a transmission pipeline leak could include any of the above, except the “rotten egg” odor.

If a pipeline leak or emergency occurs:

- Evacuate occupants from the building and/or area.
- Do not use any telephones (including cell phones), doorbells, light switches, pagers or any other electrical equipment.
- Avoid all open flames. Do not smoke.
- Do not start up or shut down any machinery, vehicles or equipment in or near the area.
- Keep people at a safe distance from the area.
- Remember, upwind of a leak is the safest place to be.
- Do not attempt to stop the leak. If the gas is burning – let it burn. Do not attempt to extinguish the flame. Burning gas will not explode.
- From a safe distance, call 911 and then DTE's Gas Leak Line at 800.947.5000*.

*If you are a DTE Gas Company customer, you can also call 800.477.4747 for help with a non-pipeline natural gas emergency.

PLANNING TO EXCAVATE? CALL 811 FIRST

If you are planning to excavate, DTE Gas Company wants to remind you to dig safely following our four simple steps:

1. **Call 811.** It's fast, it's free, and it's the law.
2. **Wait until the flags are placed.** Allow at least three business days for DTE Gas Company and all other utilities to mark the lines in your designated work area.
3. **Expose utility lines by hand-digging.** Before using any power equipment, carefully hand-dig where the utility lines are marked to expose them. If you are unable to locate the utility lines, please contact MISS DIG 811 and wait for assistance from the utility company.
4. **Respect the flags.** Stay aware of all underground utility line locations, even if you're not working near them. And never drive heavy vehicles or store materials over marked utility lines. Remind children not to remove

the flags. If a child pulls out the utility flags, do not attempt to place the flags back in the ground. Call 811 to indicate the utility lines need to be marked again.



Notify DTE Gas Company if digging equipment or tools contact our underground pipelines. Minor damage, such as nicks, scratches, cuts, scrapes, dents or gouges, can result in pipeline failure or a major incident in the future if not properly assessed beforehand. Contact DTE Gas Company before back-filling your excavation.

IMPORTANT FACTS ABOUT NATURAL GAS

Natural gas is the cleanest burning of all fossil fuels. It has a very limited range of flammability. It requires the right mixture of air and natural gas before it will burn – roughly between four percent and fifteen percent natural gas. Natural gas has a very high ignition temperature, about 1100° F.

Natural gas is naturally odorless. Natural gas has no odor or color. DTE Gas Company adds a harmless chemical to give natural gas its distinctive scent. It smells kind of like rotten eggs – that helps all of us easily detect gas leaks. Please note: Not all pipelines carry odorized natural gas. Dead vegetation, blowing dirt, hissing or roaring noises are signs that a natural gas leak could be present.

Natural gas is non-toxic and lighter than air. In large concentrations it will displace the air in enclosed spaces and cause suffocation because of the lack of oxygen. However, it will rise and disperse if released into open air.

PIPELINE INTEGRITY

DTE Gas Company has established a Pipeline Integrity Management program in conjunction with federal and state regulations. Inspection and maintenance work is performed regularly, such as: monitoring for ROW encroachments and build overs, and leak surveys and corrosion control. This program enhances preventive and mitigative measures DTE Gas Company already has in place to maintain the safe and reliable operation of our transmission pipeline system. Selected segments of the pipeline are known as high consequences area (HCA).

HCAs along the pipeline are typically densely populated areas or rural areas containing identified sites adjacent to the pipeline. Identified sites may be churches, schools, hospitals, day-care centers, assisted-living facilities, campgrounds or other buildings and outside areas where people congregate.

You can help by alerting us to any of these identified sites or reporting any unusual activity that is near our transmission facilities. Go to dteenergy.com and click on “Municipalities” at the bottom of the page then “ensure pipeline safety”. Fill out the form and click Submit.

For general natural gas safety information and translations of this brochure, visit: dteenergy.com/gassafety.

Please contact DTE Gas Company for more specific information regarding our emergency response program.

If you are interested in obtaining a list of pipeline operators in your area, visit: <https://www.npms.phmsa.dot.gov/>

If you would like additional information about excavation safety and damage prevention, call the MISS DIG 811 administrative office at 248.370.6400, or contact, and participate in your local Damage Prevention Association (DPA).

Capital Area DPA

Counties: Clinton, Eaton, Ingham and Ionia

Ottawa-Kent DPA

Counties: Kent and Ottawa

Shiawassee-Genesee-Lapeer DPA

Counties: Genesee, Lapeer, and Shiawassee

Tri-County DPA

Counties: Midland, Bay, and Saginaw

Wayne-Oakland-Macomb Construction Safety Committee

Counties: Wayne, Oakland, and Macomb

Mid-Michigan DPA

Counties: Clair, Gratiot, Isabella, Mecosta and Montcalm

Muskegon-Newaygo-Oceana DPA

Counties: Muskegon, Newaygo, Oceana

Kalamazoo Area DPA or Southwest Michigan Utilities Protection Association

Counties: Allegan, Barry, Calhoun, Cass, Kalamazoo, St. Joseph and Van Buren

Livingston/Oakland/Washtenaw Damage Prevention Association

Counties: Livingston, Oakland, Washtenaw

Information about all of the state’s damage prevention associations can be found on MISS DIG’S Web site: www.MISSDIG811.org

Thank you for taking time to read this information. Your cooperation helps to ensure the safety of our natural gas pipeline system and your neighborhood.