

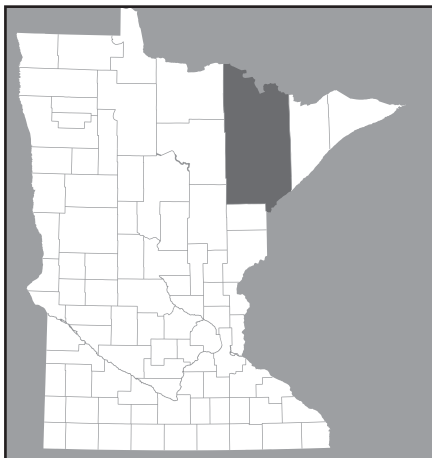


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 Duluth, MN, 55816-9001
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OPERATOR OVERVIEW

City of Duluth Public Works and Utility Department provides water, natural gas, sewer, and storm water utility services to the City of Duluth, Minnesota. The department provides gas service to more than 27,000 customers in and around Duluth.

The gas utility, known as ComfortSystems to consumers, purchases its annual natural gas supply from several suppliers who deliver their products through pipelines operated by Northern Natural Gas Pipeline or Great Lakes Gas Transmission Pipeline. Natural gas received from Great Lakes Gas Transmission Pipeline is transported a total of 5.33 miles through the Duluth Gas Transmission Line in Wisconsin and Minnesota to Duluth's metering station. These supplies of natural gas are then redistributed through 488 miles of mains in the department's local distribution system to residential, commercial, and industrial customers. Duluth Public Works and Utilities has developed a comprehensive infrastructure that enables it to provide safe, reliable and efficient natural gas service to its customers.



COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

The City of Duluth Public Works and Utilities Department is committed to follow all relevant safety and security measures, as well as comply with all governmental regulations regarding transmission of natural gas through the Duluth Gas Transmission Line. We work with federal and state regulators and local emergency responders to verify that these integrity management plans, pipeline testing and preventative measures are appropriate for the conditions along the pipeline.

Pipeline operating conditions are monitored by personnel in our Duluth Gas Control Center. Visual inspection of Duluth's pipeline right-of-way are conducted on a regular basis. The right-of-way is a narrow strip of land reserved for the pipeline. Above ground marker signs are displayed along the right-of-way to alert the public and contractors to the existence of the pipeline.

Cathodic protection is used to protect pipelines from external corrosion by applying a small electrical current to the surface of the pipe.

Minnesota's Gopher State One-Call and Wisconsin's Digger's Hotline are utility locator programs. They can prevent third-party damage to pipelines and protect the public by helping the public, contractors, and others locate pipelines before they begin digging or start excavation projects. Contact them by calling 811. The leading cause of pipeline accidents is third-party damage caused by various types of digging and excavation activities.

Emergency preparedness and planning measures are in place at Duluth Public Works and Utilities in the event that a pipeline incident occurs. The department

**EMERGENCY GAS CONTROL:
 (218) 730-4100**

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:		
Natural Gas	1971	115

**MINNESOTA
 COUNTIES OF OPERATION:**

St. Louis

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

works closely with local emergency response organizations to educate them regarding our pipelines and how to respond in the unlikely event of an emergency.

Pipelines are the most efficient and safest method by which to transport and deliver natural gas and they are inherently safer than other modes of transportation such as rail, barge and truck. While the amount of natural gas being used in the U.S. continues to increase, the industry's safety performance in recent years has improved significantly and serious accidents are rare. Pipelines help ensure a plentiful supply of natural gas to heat homes and businesses and generate electricity. There are well over one million miles of natural gas and product pipelines in the U.S.