



4111 E 37th St N  
 Wichita, KS 67220  
 Telephone: 855-831-6353  
 Email: pipelinesafety@fhr.com  
 Website: www.fhr.com

Flint Hills Resources owns and/or operates over 4,000 miles of pipeline systems that transport crude oil, refined petroleum products, chemicals and natural gas liquids, efficiently, reliably, and safely. In Missouri, Flint Hills Resources operates the Wood River Pipeline system which stores and transports crude oil and refined petroleum products.

**FLINT HILLS RESOURCES INTEGRITY MANAGEMENT PROGRAM**

Flint Hills Resources is committed to maintaining the highest standards in safety. Flint Hills Resources has an Integrity Management Program that is designed to protect the mechanical integrity, safety, and reliability of its pipelines. Flint Hills Resources adheres to federal and state regulations and also partners with local emergency responders to verify that this integrity management plan is appropriate for each section of its pipelines.

**EMERGENCY CONTACT:**  
**1-800-688-7594**

<b>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</b>		
Crude Oil	1267	128
Gasoline	1203	128

**MISSOURI  
 COUNTIES OF OPERATION:**

Audrain	Linn	Montgomery
Grundy	Macon	Randolph
Harrison	Mercer	St. Charles
Lincoln	Monroe	Sullivan

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



**CALL**

Contact the Missouri one call center by calling 811 at least 48 hours, but not to exceed 14 calendar days before you want to dig. The one call center will notify Flint Hills Resources and other utilities of your intent to dig.



**WAIT**

Wait for facility owners to mark their underground facilities using paint, flags and/or stakes.

Confirm that all facilities have been marked. If you know or believe that facilities have not been properly marked, you must make another call to the one call center before beginning any excavation work.



**EXCAVATE**

When digging within 25 feet of a Flint Hills Resources pipeline, a representative from the company must be present during the excavation.

Expose the underground facility by carefully hand-digging or using other non-mechanized equipment until the location and route is confirmed.

Continue to use caution even after the facility is exposed. Obey safe excavating practices and your state laws.



**RECOGNIZE**



**REACT**



**REPORT**

**RECOGNIZE**

Your sense of sight, sound and smell may help you recognize the signs of a pipeline leak.

**Sight** – Seeing a pool of liquid, a white cloud or fog, discolored vegetation, flames or vapors, oily sheen or water bubbling near a pipeline without obvious reason.

**Sound** – Hearing a hissing, roaring or bubbling sound from the ground or water near a pipeline.

**Smell** – Smelling a strange or unusual smell, such as a strong petroleum odor or “rotten eggs” near a pipeline.

**REACT**

- DO** stop work immediately.
- DO** turn off and leave equipment and vehicles.
- DO** immediately leave the area, on foot, in an upwind or crosswind direction, away from any vapors or fumes.
- DO** warn others to stay away.

**DO NOT** do anything that might ignite the leaking product, including making a phone call, starting an engine or driving a vehicle, lighting a match, or even switching on or off a light.

- DO NOT** operate any pipeline valves.
- DO NOT** touch or inhale the product.

**REPORT**

- Call 911 or the local fire or police department.
- When it is safe to do so, call the Flint Hills Resources 24-hour emergency number 1-800-688-7594



**Know what's below.  
 Call before you dig.**

**CALL BEFORE YOU DIG**

Before you dig, drill, blast, or move any ground near a pipeline, call 811. This free call notifies your local one call center to have representatives of underground utilities come out and mark their facilities at no charge to you. Required by law, calling 811 can save your life and decrease the cost and damage to our underground pipeline transportation system.

One Call Center	Phone Number	Website
811 National	811	www.call811.com
Missouri One Call	1-800-344-7483	www.mo1call.com

