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 Albuquerque, NM 87109  
 Phone: 1-888-NMGASCO  
 Website: www.nmgco.com



New Mexico Gas Company (NMGC) utilizes an extensive network of underground pipelines to deliver natural gas to its customers. The purpose of these pipelines is to transport the natural gas from pipeline supply points to residential, commercial and industrial customer meters. NMGC is committed to ensuring these pipelines are operated safely and reliably.

According to the National Transportation Safety Board statistics, pipelines are the safest method for transporting products such as natural gas. Pipelines have a safety record unparalleled by any other mode of transporting energy products.

As part of NMGC's continuing effort to maintain the reliability and integrity of its pipelines, prevent incidents from occurring and to respond to emergencies, NMGC has developed and maintains good communication networks with state and local emergency officials in the State of New Mexico. NMGC meets with emergency officials in your area to discuss emergency preparedness and response plans to prepare for various scenarios. NMGC provides natural gas emergency training and specialized equipment to a majority of emergency response organizations and, when necessary, participates in joint response planning with local, state and federal emergency responders.

**TRANSMISSION INTEGRITY MANAGEMENT PROGRAM**

In accordance with the Federal Pipeline Safety Act of 2002, NMGC has developed an Integrity Management Program (IMP) for the natural gas transmission pipelines it currently operates in the State of New Mexico. The integrity management regulations within the Pipeline Safety Act of 2002 were designed to address the monitoring and maintenance of natural gas transmission pipelines in areas where a leak or other failure could have a serious effect on populations or the environment.

As part of this process, NMGC is required to locate certain types of buildings and facilities along these transmission pipelines. These areas are called "Identified Sites" or HCAs and are generally areas where large groups of people congregate or may be difficult to evacuate.

As part of NMGC's process, Identified Sites located along our transmission pipeline segments must be determined. NMGC has identified sites on its transmission line system through evaluation of its lines via records, aerial photography and line patrolling activities. NMGC then takes extra steps to ensure the integrity of these pipeline segments.

**NPMS MAPPING**

For a listing of transmission pipelines in your area, please visit the Pipeline and Hazardous Materials Safety Administration's National Pipeline Mapping System (NPMS) website at: <https://www.npms.phmsa.dot.gov>.

**GAS PIPELINE MARKERS**

In some situations, NMGC is required to identify its pipeline locations. New Mexico811 (NM811) must be contacted two (2) business days before beginning any project involving digging so that all utility lines - including natural gas pipelines - can be marked.

It is important to know that pipeline markers do not indicate the exact location or depth of the pipeline and may not be present in some areas.

NMGC gas line markers (shown) also list a 24-hour emergency number: 1-888-NM-GAS-CO (1-888-664-2726).

**ONE-CALL SYSTEMS**

New Mexico law requires property owners to contact NM811 two (2) business days before beginning any project involving digging. This helps avoid possible injuries or damage to natural gas and oil lines, electric, telephone, TV cable and water and sewer facilities. The 811 number can be

**EMERGENCY CONTACT:**  
**1-888-664-2726**

<b>PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:</b>		
Natural Gas	1971	115

**NEW MEXICO GAS COMPANY**  
**COUNTIES OF OPERATION:**

Bernalillo	Otero
Chaves	Quay
Cibola	Rio Arriba
Curry	Roosevelt
Doña Ana	San Juan
Eddy	Sandoval
Grant	Santa Fe
Hidalgo	Sierra
Lea	Taos
Los Alamos	Union
Luna	Valencia
McKinley	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

called from any phone – landline, cell or cable phone. NM811 will notify affected member utility companies to send crews to mark all underground lines for free. Learn more about the NM811 program and 811 at [www.nm811.org](http://www.nm811.org) or [www.call811.com](http://www.call811.com).



**NATURAL GAS SAFETY FACTS**

As part of its ongoing education efforts, NMGC offers these facts about Natural Gas Safety:

- Natural gas is colorless, odorless and tasteless. To help you recognize the presence of natural gas, an odor similar to rotten eggs is added.
- Natural gas is lighter than air, rises quickly and disperses harmlessly in open areas. However, in an enclosed area, natural gas displaces air at ceiling-level and fills the room from the ceiling down. As gas fills an enclosed space, it displaces air and suffocation may occur.
- Natural gas is not Liquefied Petroleum Gas (LPG). Liquefied petroleum gases, such as propane, are heavier than air and, unlike natural gas, will collect in low places.
- Natural gas is not toxic or poisonous.
- Natural gas cannot burn without oxygen. For natural gas to burn, it must be mixed with air and must have an ignition source, such as a pilot light or electric arc from a light switch, electric motor, doorbell or telephone.
- Burning natural gas will not explode. In many cases, it is better to let the natural gas burn than to extinguish the fire. If the fire is extinguished prior to stopping the flow of gas, the gas has the potential to build-up to an explosive level.

**GAS LEAK HAZARDS**

A natural gas leak may present these hazards:

- Fire
- Explosion
- Asphyxiation (Natural gas displaces oxygen in confined spaces)

These hazards can be caused by:

- Rupturing, nicking or puncturing a pipeline
- Uncontrolled escaping gas or fuel
- Extreme natural events such as floods, tornadoes and earthquakes
- Heavy ice on outside meters or other gas pipelines

- Fire or explosion near or directly involving a pipeline facility
- Collapsed buildings that break or damage pipelines
- Civil disturbances such as riots
- Water main breaks that weaken roadways and pavement, damaging pipelines
- Under-pressure or over-pressure in the pipeline system
- Equipment failure
- Human error

New Mexico Gas Company has the ability to respond to all natural gas emergencies on its systems.

**Outside Gas Leaks**

Outside gas leaks include any leak on buried or above ground piping that is caused by:

- Third Party damage
- Natural Disasters
- Construction defects
- Failures with the pipe or components
- Corrosion
- Fires, explosions and deliberate or willful acts such as vandalism

**Inside Gas Leaks**

Inside gas leaks are those calls such as:

- Odor complaints
- Fires
- Asphyxiation
- Explosions

New Mexico Gas Company has the immediate responsibility when responding to any leak to make the area safe for people and property. The actions taken are described as “make safe” actions which focus on minimizing or removing the potential danger to lives or property. These actions include:

1. Shutting off the source of escaping gas
2. Evacuating buildings
3. Ventilating buildings
4. Using a combustible gas indicator to determine if danger exists
5. Take temporary measures to substantially restrict the flow of escaping gas if the flow cannot be completely stopped

6. Remaining at the location to prevent others from inadvertently causing an incident or accident
7. If needed, divert pedestrian and vehicular traffic from the area

New Mexico Gas Company may notify emergency officials if assistance is needed with the following types of emergencies:

- Major leaks or blowing gas
- Fires
- Explosions
- Gas outages
- Natural disasters
- Vandalism or terrorist activity

**WHAT TO DO IN AN EMERGENCY**

If you suspect a natural gas leak, leave the building or area immediately and call NMGC from another location.

Report natural gas leaks and related emergencies to NMGC’s Emergency line – 1-888-NM-GAS-CO (1-888-664-2726) – 24 hours a day, seven days a week.

New Mexico Gas Company maintains a 24/7 emergency number, 888-NM-GAS-CO (888-664-2726). In the event the 888-NM-GAS-CO line is inoperable, a dedicated line, 505-343-8371, is available for Emergency Responder use only.

