



www.ohiogas.com

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EMERGENCY PREPAREDNESS

When an emergency occurs, protecting lives and the environment requires a team effort with local emergency responders. To ensure safe operations of our facilities, Ohio Gas representatives schedule meetings, as requested, with local emergency responders to review emergency response procedures. Awareness is crucial in preventing pipeline accidents. By working together, we can reduce third party damage to the pipeline, prevent accidents and maintain public safety.

AWARENESS MESSAGE TO EXCAVATORS

The Ohio Gas Company continually stresses to all excavators to dig safely and "Call Before You Dig". By law, all individuals planning on digging, ditching, leveling or plowing activity must contact the Ohio Utilities Protection Service (OUPS) at 1-800-362-2764 or 8-1-1 at least two working days before digging. Excavators are told to call OUPS to have our underground gas facilities located and marked with paint and/or flags. This is a FREE service. This message is conveyed to all excavators, land developers, homebuilders, homeowners and landscaping companies to remind them of safe digging practices.

AWARENESS MESSAGE TO EMERGENCY OFFICIALS

When responding to a pipeline emergency, we all must work together to keep the public safe. Emergency Officials are usually the first on the scene and we count on them to establish a safety zone until Ohio Gas Company representatives arrive. Ohio Gas works hard to keep our customers safe by conducting annual leak surveys, maintaining visible pipeline markers and having representatives available for meetings by simply contacting our office and requesting a time.

AWARENESS MESSAGE TO PUBLIC OFFICIALS

Public Officials are asked to be our partners in safety. They can help promote safe digging throughout their communities by keeping in mind when issuing new home construction permits or even minor ones, like home additions and decks, that it is the law to "Call Before You Dig". Everyone should know the signs of a natural gas leak: SMELL - To help you SMELL a leak, a familiar odor like rotten eggs is added to natural gas; SEE - near a leak you may SEE blowing dirt, bubbling water or an unusual area of dead vegetation; HEAR - a leaking pipeline might make a hissing sound you can HEAR. If you suspect a natural gas leak, first move your feet and call when you're down the street.

PIPELINE PURPOSE AND RELIABILITY

Purpose: To safely transport natural gas.

Reliability: Our natural gas pipelines are installed, tested and maintained by qualified professionals.

EMERGENCY CONTACT:
1-800-331-7396 or
(419) 636-3642

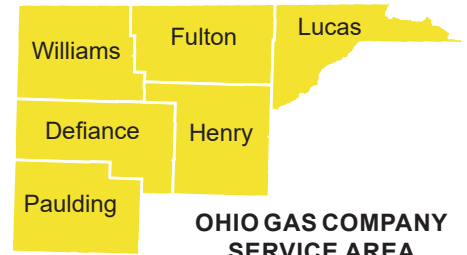
PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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OHIO COUNTIES OF OPERATION:

Defiance	Lucas
Fulton	Paulding
Henry	Williams

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

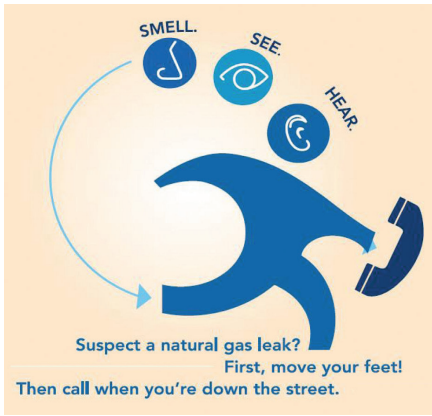


OHIO GAS COMPANY EMERGENCY CONTACT LIST

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|---|--|--|
| Bryan General Office | 200 W. High Street
P.O.Box 528
Bryan, Ohio 43506 | 1-800-331-7396
(419) 636-1117 |
| Bryan Operations Office | 715 East Wilson Street
P.O.Box 528
Bryan, Ohio 43506 | 1-800-331-7396
(419) 636-1117 |
| Emergency - Nights & Weekends, Holidays (24 hours) | (419) 636-3642 | |

NON - EMERGENCY CONTACT LIST

- Western Division:** Defiance, Paulding and Williams Counties
 Greiser, Craig - Western District Manager **1-800-331-7396**
- Eastern Division:** Fulton, Henry and Western Lucas Counties
 Penrod, Chad - Eastern District Manager **1-800-331-7396**



CONTROL OF NATURAL GAS IN AN EMERGENCY

1. Natural gas escaping outdoors.

Keep the area clear of people and possible ignition sources. Be sure to check the area down wind of the escaping gas. Notify the Ohio Gas Company immediately.

2. Natural gas burning outdoors.

Make no attempt to extinguish the fire, if lives are not in danger. Keep any combustibles cool with water. If natural gas is burning in an excavation trench, do not spray water in the trench; this makes repairs slower and more hazardous for our employees. Notify the Ohio Gas Company immediately.

3. Structure fires with natural gas service.

Upon arriving at the scene, if the fire officer in charge determines it necessary, the natural gas may be shut off at the meter stop located near the meter set. Notify the gas company as soon

as practical after the gas has been shut off, do not attempt to turn the gas back on. Only the Ohio Gas Company personnel are authorized to turn on the natural gas service. At an industrial fire, do not shut off any valves until you talk to an Ohio Gas Company representative. Notify the Ohio Gas Company immediately if natural gas is suspected as a contributing factor to any fire.

4. Natural gas odor call.

If the odor appears to be very strong, evacuate the structure and keep the area clear of people and possible ignition sources. Shut off the gas at the meter stop located near the meter set. Consideration should be given to disconnecting the power and telephone supply. All odor calls, minor or major, should be reported to the Ohio Gas Company immediately.

5. Natural gas blowing at a regulator station

Do not attempt to close any valves at a pressure regulating station site. Turning the wrong valve could create another type of emergency. Keep the area clear of people and ignition sources, including down wind of the blowing gas. Only Ohio Gas Company personnel are authorized to operate valves within a regulator station. Notify the Ohio Gas Company immediately.

6. Do not operate main line shut off valves.

Only Ohio Gas Company personnel are authorized to operate these valves.



**Know what's below.
Call before you dig.**

