



Suburban Natural Gas Company
Established 1882

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TO EMERGENCY OFFICIALS:

**Suburban Natural Gas Company and
Emergency Officials Team Up for
Natural Gas Safety**

According to the Public Utilities Commission of Ohio, over 3.6 million residential, commercial and industrial customers throughout our state depend on natural gas to meet their energy needs. Natural gas companies work hard to keep these customers safe by installing highly visible pipeline markers and conduct frequent inspections with sophisticated leak detection equipment.

Other key components of this safety commitment include a comprehensive emergency preparedness plan and meetings with local emergency officials. "When responding to a pipeline emergency, we all must work together to keep residents safe. Emergency officials are usually first on the scene, and we count on them to take charge and establish a safety zone until our representatives arrive," explains Bret Clark, Manager of Safety Compliance. SUBURBAN is also participating in a comprehensive natural gas safety awareness campaign sponsored by the Ohio Gas Association (for more information about the campaign, visit www.safegasohio.org).

In the meantime, here are some simple tips for emergency officials to remember if dispatched to a pipeline incident (the following dos and don'ts are general guidelines; they are not meant to replace an existing emergency response plan):

DO...

- From a safe distance away, call the natural gas company listed on the nearest pipeline marker with the location and the type of emergency. If no company is listed, call 9-1-1.
- Protect the public by evacuating and

securing the area and providing traffic control and emergency services if necessary.

- Allow natural gas company representative to operate valves.
- Use only intrinsically safe equipment.

DO NOT...

- Attempt to operate any pipeline system equipment.
- Turn vehicles or equipment on or off or use any device that might create a spark, like a cell phone, without leaving the area first.

For more information about natural gas emergency response and training, call SUBURBAN NATURAL GAS COMPANY at 419-655-2345 in Cygnet, Ohio or 740-548-2450 in Lewis Center, Ohio; or visit our website at www.sngco.com. Also be sure to visit www.safegasohio.org, where you can complete a short

EMERGENCY CONTACT:

1-740-548-2450
(in Lewis Center)
1-419-655-2345
(in Cygnet)

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas 1971 115

**OHIO
COUNTIES OF OPERATION:**

Delaware	Marion
Henry	Wood
Lucas	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

survey just for emergency officials, click on "Safety" and learn how Emergency Officials can get involved and spread the word about natural gas safety.

