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**ABOUT COLUMBIA GAS OF PENNSYLVANIA AND COLUMBIA GAS OF MARYLAND**

Headquartered in Canonsburg, Pa., Columbia Gas of Pennsylvania serves approximately 444,000 customers in 26 counties. Columbia Gas of Maryland serves approximately 34,000 customers in three counties. With more than 135 years of experience, Columbia Gas is a leader in providing safe and reliable customer service and is also a civic and industry leader with an award-winning community relations department, innovative customer choice programs, and a business-friendly economic development team. More information about Columbia Gas is available at www.columbiagaspa.com and www.columbiagasmd.com.

**COMMITMENT TO SAFETY**

Columbia Gas of Pennsylvania and Columbia Gas of Maryland have been in business since 1885, and for just as long, we have been committed to providing safe and reliable service to our customers across the 26 counties we serve in Pennsylvania and the three counties we serve in Maryland. Our goal is to be relentless champions of safety, service, and comfort for our customers and the community. The company regularly conducts training and safety programs to keep employees informed about hazards in the workplace. The company also conducts training for local emergency officials regarding response to natural gas emergencies and educational programming for contractors and excavators.

**KEEPING THE PUBLIC AND OUR SYSTEM SAFE IS OUR TOP PRIORITY**

Columbia Gas gas control and monitoring center offices operate 24-hours a day, seven days a week. We regularly patrol our pipeline rights of way and conduct regular inspections of our pipeline system. Our operation employees receive regular training and are qualified under U.S. Department

of Transportation standards for natural gas pipeline operators. Columbia Gas spends millions of dollars each year in pipeline replacements and upgrades to ensure the safety and reliability of our system. Employees are on call at all times to respond to any emergency situation. In addition, we work with emergency responders to make them aware of the locations of our pipelines and how to respond in an emergency. In accordance with federal regulations, some segments along the pipeline have been designated as High Consequence Areas. We have developed supplemental assessments and prevention plans for these highly populated areas with transmission pipelines.

**EMERGENCY MANUAL**

Columbia Gas utilizes its Emergency Manual as a tool providing guidance during natural gas related incidents or emergency situations.

Three critical areas we include in our Emergency Manual used during critical incident response involving natural gas facilities are Incident Preparation, Incident Management, and Incident Review & Reporting.

Please reach out to us through the contact information provided at the top of the page if you would like to discuss or obtain a copy of our Emergency Manual.

**PUBLIC EDUCATION AND OUTREACH**

Columbia Gas regularly provides educational material to customers and the general public regarding natural gas emergencies and what to do if they smell natural gas. This information includes scratch and sniff cards, pipeline safety brochures, and informational media advertising aimed at the general public.

Columbia Gas is an active participant in One Call System programs and educational outreach.

**EMERGENCY CONTACT:  
 1-888-460-4332**

<b>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</b>		
Natural Gas	1971	115

**PENNSYLVANIA  
 COUNTIES OF OPERATION:**

Adams	Fulton
Allegheny	Greene
Armstrong	Indiana
Beaver	Jefferson
Bedford	Lawrence
Butler	McKean
Centre	Mercer
Chester	Somerset
Clarion	Venango
Clearfield	Warren
Elk	Washington
Fayette	Westmoreland
Franklin	York

**MARYLAND  
 COUNTIES OF OPERATION:**

Allegany	Washington
Garrett	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

Anyone digging in Pennsylvania needs to call PA One Call at least three business days before digging – it's the law! **1-800-242-1776 or 811**

Anyone digging in Maryland needs to call Miss Utility at least two full business days before digging - it's the law! **1-800-257-7777 or 811**

**EMERGENCY CONTACT NUMBER  
 1-888-460-4332**



**Know what's below.  
 Call before you dig.**