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PIPELINE SAFETY

System failures occur infrequently along the nation's network of interstate natural gas pipeline facilities, and many of these are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help to notify us.



Know what's below.
Call before you dig.

ALWAYS CALL 811 BEFORE YOU DIG!

WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
Dust blowing from a hole in the ground
Continuous bubbling in wet or flooded areas
Gaseous or hydrocarbon odor
Dead or discolored vegetation in a green area
Flames, if a leak has ignited

WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- Evacuate the area and prevent anyone from entering
Abandon any equipment being used near the area
Avoid any open flames
Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
Do not start/turn off motor vehicles/ electrical equipment
Call 911 or contact local fire or law enforcement
Notify the pipeline company
Do not attempt to extinguish a natural gas fire
Do not attempt to operate any pipeline valves

PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Markers should never be removed or relocated by anyone other than a pipeline operator.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at www.npms.phmsa.dot.gov.

EMERGENCY CONTACT:
1-423-263-9441

Table with 3 columns: PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#, Natural Gas, 1971, 115

TENNESSEE COUNTIES OF OPERATION:

McMinn Polk

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

Etowah Utilities also operates the natural gas system in Englewood, TN and a small system for Volunteer Energy Cooperative (VEC) in the Benton area of Polk County.

EMERGENCY RESPONSE PLANS

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/ situations that could occur at one of our facilities. For more information regarding our emergency response plans and procedures, contact us directly.

Etowah Utilities logo
NATURAL GAS
(423) 263-9441
TENNESSEE ONE CALL
1-800-351-1111