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Powell Clinch Utility District (PCUD) is a not-for-profit municipal utility serving portions of Anderson and Campbell counties. PCUD’s mission is **To Provide Safe and Efficient Energy Service to Our Customers** and since 1959 we have strived to accomplish this mission by providing superior customer service, professional safety-focused gas service and competitive gas rates. PCUD is headquartered in Rocky Top where its administrative office and operations facility are located. A branch office is located in LaFollette. PCUD offers natural gas along with sales, service and installation of gas appliances. Presently PCUD serves approximately 17,000 customers, has 65 employees and its distribution system covers approximately 800 miles of gas main line.

Visit <https://www.powellclinch.com/natural-gas/service-area/> for an interactive map of our service area.

PIPELINE SAFETY

System failures occur infrequently along the nation’s network of interstate natural gas pipeline facilities, and many of these are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help to notify us.

ALWAYS CALL 811 BEFORE YOU DIG!



WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Gaseous or hydrocarbon odor
- Dead or discolored vegetation in a green area
- Flames, if a leak has ignited

WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- Evacuate the area and prevent anyone from entering
- Abandon any equipment being used near the area
- Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
- Do not start/turn off motor vehicles/ electrical equipment
- Call 911 or contact local fire or law enforcement
- Notify the pipeline company
- Do not attempt to extinguish a natural gas fire
- Do not attempt to operate any pipeline valves

PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Markers should never be removed or relocated by anyone other than a pipeline operator.

You can also find out where other companies’ pipelines are in your area by going to the National Pipeline Mapping System website at www.npms.phmsa.dot.gov.

EMERGENCY CONTACT:
1-865-426-2822

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:		
Natural Gas	1971	115
TENNESSEE COUNTIES OF OPERATION:		
Anderson	Morgan	
Campbell	Roane	
Knox	Union	
<i>Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.</i>		

EMERGENCY RESPONSE PLANS

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/ situations that could occur at one of our facilities. For more information regarding our emergency response plans and procedures, contact us directly.