

420 Robert Henderson Road
 P.O. Box 4398
 Sevierville, TN 37864
 Phone: (865) 453-3272
 Fax: (865) 428-5055



We are a public utility owned by our approximately 16,500 natural gas customers. The safety and protection of our workers, customers and the public as well as their property is of the utmost importance to us. Through our Public Awareness Program we provide information about our company and natural gas to the public. Also, we maintain communication with the Emergency Management Agency and the different fire and police departments in our area, providing information about our gas emergency procedures. Gas emergency training sessions for fire and police departments, emphasizing proper procedures to follow in a gas emergency may be scheduled with us as needed. We call 911 for all uncontrolled release of gas.

Contact: Bob Trentham
 Compliance and Safety Coordinator
 bob.trentham@scudgas.org

EMERGENCY CONTACT:

1-865-453-3272

PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:

Natural Gas 1971 115

**TENNESSEE
 COUNTIES OF OPERATION:**

Blount Sevier

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Gaseous or hydrocarbon odor
- Dead or discolored vegetation in a green area
- Flames, if a leak has ignited

WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- Evacuate the area and prevent anyone from entering
- Abandon any equipment being used near the area
- Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
- Do not start/turn off motor vehicles/ electrical equipment
- Call 911 or contact local fire or law enforcement
- Notify the pipeline company
- Do not attempt to extinguish a natural gas fire
- Do not attempt to operate any pipeline valves

PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Markers should never be removed or relocated by anyone other than a pipeline operator.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at www.npms.phmsa.dot.gov.

EMERGENCY RESPONSE PLANS

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/ situations that could occur at one of our facilities. For more information regarding our emergency response plans and procedures, contact us directly.

