



# ALLIANT GAS

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## ABOUT ALLIANT GAS LLC

Alliant Gas, LLC. develops and provides central propane service to both residential and commercial developments through community propane systems. These systems currently serve 28 well-known communities (over 3,000 customers) in the San Antonio-Austin areas, such as Cordillera Ranch in Boerne and Lakeway in Austin and The Harbor in Graford Texas at Lake Possum Kingdom. Alliant Gas not only focuses on its existing customers and communities, but works with developers and builders to grow the business in new communities as well.

Alliant Gas maintains a Damage Prevention Program in accordance with state and federal guidelines. The purpose of this program is to prevent damage to our pipelines and facilities from excavation activities, such as digging, trenching, blasting, boring, tunneling, backfilling, or by any other digging activity.

## HOW WOULD YOU KNOW WHERE THE PIPELINE IS?

Most pipelines are underground, where they are more protected from the elements and minimize interference with surface uses. Even so, pipeline rights-of-way are clearly identified by pipeline markers along pipeline routes that identify the approximate—NOT EXACT—location of the pipeline. It also contains Alliant Gas company information, type of product transported, and the emergency contact number. Markers do not indicate pipeline burial depth, which will vary.



## WHAT DOES ALLIANT GAS DO IF A LEAK OCCURS?

To prepare for the event of a leak, Alliant Gas personnel regularly communicate, plan and train with local emergency responders. Upon the notification of an incident or leak the gas utility company will immediately dispatch trained personnel to assist emergency responders. Alliant Gas personnel and emergency responders are trained to protect life, property and facilities in the case of an emergency. Alliant Gas personnel will take steps to minimize the amount of gas that leaks out and to minimize the impact to the surrounding community.

## HOW WOULD YOU RECOGNIZE A PIPELINE LEAK?

- **Sight:** Propane vapor is heavier than air, and may collect initially in low areas before beginning to dissipate; Dead or discolored vegetation amid healthy plants; Water bubbling or being blown into the air; Fire or explosion near the pipeline.
- **Sound:** An unusual hissing or roaring sound coming from the vicinity of the pipeline or a connecting facility.
- **Smell:** Any strange or unusual odor in the area of the pipeline.

## WHAT TO DO IN THE EVENT A LEAK WERE TO OCCUR:

- **Turn off** all equipment and eliminate any ignition sources without risking injury.
- **Leave the area** by foot immediately. Try to direct any other bystanders to leave the area. Attempt to stay upwind.
- From a safe location, notify Alliant Gas immediately and call 911 or your local emergency response number. Alliant Gas and the 911 operator will need your name, your phone number, a brief description of the incident, and the location so the proper response can be initiated.

## EMERGENCY CONTACT:

1-877-532-5427

### PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Propane	1971	115
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### TEXAS

### COUNTIES OF OPERATION:

Comal	Palo Pinto
Hays	Travis
Kendall	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

## WHAT NOT TO DO IN THE EVENT A LEAK WERE TO OCCUR:

- **DO NOT** cause any open flame or other potential source of ignition such as an electrical switch, vehicle ignition, light a match, etc. Do not start motor vehicles or electrical equipment. Do not ring doorbells to notify others of the leak. Knock with your hand to avoid potential sparks from electric doorbells.
- **DO NOT** come into direct contact with any escaping liquids or vapors.
- **DO NOT** drive into a leak or vapor cloud while leaving the area.
- **DO NOT** attempt to operate any pipeline valves yourself. You may inadvertently route more product to the leak or cause a secondary incident.
- **DO NOT** attempt to extinguish a petroleum product fire. Wait for local firemen and other professionals trained to deal with such emergencies.

## CALL BEFORE YOU DIG. IT'S THE LAW!

Because even relatively minor excavation activities like landscaping or fencing can cause damage to a pipeline, its protective casing and/or buried utility lines, always contact your state One-Call Center before engaging in any excavation, construction, farming or digging. Most states require two working days notice

to the One-Call Center to allow the utility operators to mark their pipelines and utilities at your proposed digging site. In fact, most serious damage done to pipelines is done when a third party inadvertently excavates, blasts or drills within a pipeline right-of-way. By contacting the One-Call Center first, this type of damage can be prevented. Sometimes pipeline companies will require a representative present to monitor the safe excavation.

One easy **FREE** phone call to 811 starts the process to get your underground pipelines and utility lines marked. When you call 811 from anywhere in the country, your call will be routed to your state One-Call Center. Once your underground lines have been marked for your project, you will know the approximate location of your pipelines and utility lines, and can dig safely. More information regarding 811 can be found at [www.call811.com](http://www.call811.com).

Know the Laws in Texas. All damages to underground pipelines in the State of Texas are required by law to be reported to the Railroad Commission of Texas immediately but no longer than two hours following the damage incident. Visit their website at <http://www.rrc.state.tx.us/> for more information on the underground pipeline damage prevention laws.

## MAINTAINING SAFETY AND INTEGRITY OF PIPELINES

Alliant Gas invests significant time and capital maintaining the quality and integrity of their gas utility system. The system is monitored 24 hours a day. Alliant Gas also utilizes ground surveillance patrolling to identify potential dangers. Field personnel are immediately notified if there is a possibility of a leak. System valves can be utilized to isolate a leak.

## WHAT TO DO IN CASE OF DAMAGING/DISTURBING A PIPELINE

State laws require you to maintain a minimum clearance, or tolerance zone, on either side of the pipeline, between the point of excavation and a marked pipeline. Check with your state one-call for tolerance zone requirements in your state.

If you cause or witness even minor damage to a pipeline or its protective coating, please immediately notify the pipeline company. Even a small disturbance to a pipeline may cause a

future leak. A gouge, scrape, dent or crease is cause enough for the company to inspect the damage and make repairs.

## HOW CAN YOU HELP?

While accidents pertaining to Alliant Gas' pipeline facilities are rare, awareness of the location of the pipeline, the potential hazards, and what to do if a leak occurs can help minimize the number of accidents. When routine construction occurs, the stakeholders in the right-of-way will be notified. A leading cause of pipeline incidents is third-party excavation damage. Alliant Gas is responsible for the safety and security of their pipelines. To help maintain the integrity of its pipeline and rights-of-way, it is essential that pipeline and facility neighbors protect against unauthorized excavations or other destructive activities. Here's what you can do to help:

- Become familiar with Alliant Gas' pipeline and pipeline facilities in the area (marker signs, fence signs at gated entrances, etc).
- Record Alliant Gas' contact information and any pipeline information from nearby marker/facility signs and keep in a permanent location near the telephone.
- Be aware of any unusual or suspicious activities or unauthorized excavations taking place within or near the pipeline right-of-way or pipeline facility; report any such activities to Alliant Gas and the local law enforcement.

## EMERGENCY RESPONDER ACTIONS IN A PIPELINE EMERGENCY

The following guidelines are designed to ensure the safety of those in the area if a petroleum product pipeline leak is suspected or detected:

- **Public safety and environmental protection are the top priorities in any pipeline emergency response.**
- **Secure the area around the leak to a safe distance.** Because vapors from the products carried in pipelines can migrate great distances, it is important to remove all ignition sources from the area. If safe, evacuating people from homes, businesses, schools and other places of congregation, as well as controlling access to the site may be required in some incident scenarios. Sheltering in place may be the safest action if the circumstances make going outdoors dangerous.

- **Establish a command center.** Work with Alliant Gas representatives as you develop a plan to address the emergency. Alliant Gas will need to know:

- Your contact information and the location of the emergency
- Size, characteristics and behavior of the incident, and if there are any primary or secondary fires
- Any injuries or deaths
- The proximity of the incident to any structures, buildings, etc.
- Any environmental concerns such as bodies of water, grasslands, endangered wildlife and fish, etc.

- **Evacuate or shelter in place.** Depending on the quantity of product released, or other variables, it may be necessary to evacuate the public or have the public shelter in place. Evacuation route and the location of the incident will determine which procedure is required, but both may be necessary. Evacuate people upwind of the incident if necessary. Involving Alliant Gas may be important in making this decision.
- Alliant Gas will make their Emergency Spill Response Plan information available to Emergency Responders upon request.

## 911 DISPATCH

911 Dispatch personnel play a critical role in effective response to pipeline incidents. Knowing the companies, their contact information, and the products transported in your respective jurisdiction is important for prompt and correct responses in the case of a pipeline incident. Dispatchers actions can save lives, direct the appropriate emergency responders to the scene, and protect our nations' infrastructure from additional issues that can be caused by improper response. Follow these simple guidelines in the case of a pipeline incident:

- Gather the proper information (if possible): company, product, and release characteristics
- Know the appropriate response to each product
- Know the wind direction at the time
- Warn of ignition sources if possible
- Dispatch appropriate emergency responders
- Contact Alliant Gas Texas customer service 866-764-0283