



**ABOUT DIRECT PROPANE SERVICES**

Direct Propane Services is a family owned and operated company that has provided fast, friendly, and competitive residential and commercial propane delivery service to central Texas and the hill country since 1985. Our services also include jurisdictional propane systems. These systems provide propane gas service to residential communities and commercial developments through a centralized tank system. Our current central propane systems include the following communities: Rough Hollow, Rough Hollow Highlands, Tuscan Village in Lakeway, Texas, Tuscan Village at Summit Rock in Horseshoe Bay, Texas and Lake Travis Enclave on Haynie Flat in Spicewood, Texas. Also, Rancho Sienna and Riverstone in Georgetown, Texas. Not only do we focus on our current customers and communities, but Direct Propane Services also works with developers and builders to expand into emerging areas to help design and develop new communities and developments.

Direct Propane Services maintains a Damage Prevention Program in accordance with state and Federal guidelines. The purpose of this program is to prevent damage to our pipelines and facilities from excavation; such as digging, trenching, blasting, boring, tunneling, backfilling, or by any other digging activity.

**CALL BEFORE YOU DIG. IT'S THE LAW!**

Building a fence? Planning landscape work? Installing a sprinkler system? Anytime you have projects that require digging deeper than a few inches you should find out where any buried utility lines are. One easy phone FREE call to 811 starts the process to get your underground pipelines and utility lines marked. Once your underground lines have been marked for your project, you will know the approximate location of



your pipelines and utility lines, and can dig safely. More information regarding 811 can be found at [www.call811.com](http://www.call811.com).

**WHAT DOES DIRECT PROPANE SERVICES DO IF A LEAK OCCURS?**

To prepare for the event of a leak, Direct Propane Services regularly communicates, plans and trains with local emergency responders. Upon the notification of an incident or leak the pipeline company will immediately dispatch trained personnel to assist emergency responders.

Direct Propane Services and emergency responders are trained to protect life, property and facilities in the case of an emergency.

Direct Propane Services will also take steps to minimize the amount of product that leaks out and to isolate the pipeline emergency.

**MAINTAINING SAFETY AND INTEGRITY OF PIPELINES**

Direct Propane Services invests significant time and capital maintaining the quality and integrity of their pipeline systems. Direct Propane Services also utilizes on-ground observers to identify potential dangers. Tank monitors are utilized to monitor levels and pressure. They notify field personnel if there is a possibility of a leak. Automatic shut-off valves are sometimes utilized to isolate a leak.

**HOW WOULD YOU KNOW WHERE THE PIPELINE IS?**

Most pipelines are underground, where they are more protected from the elements and minimize interference with surface uses. Even so, pipeline rights-of-way are clearly identified by pipeline markers along pipeline routes that identify the approximate—NOT EXACT—location of the pipeline. It also contains Direct Propane Services company information, type of product transported, and the emergency contact number. Markers do not indicate pipeline burial depth, which will vary.

**EMERGENCY CONTACT:  
1-877-226-4075**

<b>PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:</b>		
Propane Vapor	1075	115

**TEXAS  
COUNTIES OF OPERATION:**

Llano	Williamson
Travis	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

**HOW TO GET ADDITIONAL INFORMATION**

For additional information about Direct Propane Services, go to [www.directpropaneservices.com](http://www.directpropaneservices.com) or contact us at 512-276-7800.



