



## ABOUT EXXONMOBIL PIPELINE COMPANY

ExxonMobil Pipeline Company (EMPCo) is committed to the safe, efficient and environmentally responsible transportation of energy. The company transports crude oil, refined products, liquefied petroleum gases, natural gas liquids, chemical feedstocks and other materials through more than 4,000 miles of pipeline and facilities in 10 states.

## PIPELINE INTEGRITY

We follow a comprehensive integrity management system that requires compliance with all applicable laws and regulations and systematic identification and management of safety, health and environmental risks. We regularly test and maintain our pipelines using cleaning devices, diagnostic tools and cathodic protection to detect and prevent corrosion.

We patrol our pipeline routes using ground and air surveillance and closely monitor our operations through a 24-hour control center. Our control center includes sophisticated computers, alarms and other technologies used to monitor and control our pipeline systems and enables us to implement immediate protective measures should a leak be detected.

## HOW YOU CAN HELP KEEP PIPELINE SAFE

- Keep the rights of way near or on your property clear of any kind of obstruction. Property owners should not dig, build, store or place or plant anything on the right of way. Pipeline rights of way must be kept free of structures and other obstructions in order to provide us access to the pipeline for maintenance, assessments, as well as in the event of an emergency.

- Before beginning work on any excavation project, especially those near a pipeline (marked by a pipeline marker), call 811 -- the national one-call number -- or your state's One Call System. Every digging job requires a call -- even small projects like planting trees or shrubs. It is for your safety and that of the public. It is a free call-- and it is the law! You can find out more about pipelines operating in your area from the National Pipeline Mapping System - [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

- Report any unusual sounds, smells or suspicious activity to our 24-hour emergency number, 1-800-537-5200. You can call us at any time with your concerns.

## SIGNS OF A LEAK

Petroleum pipelines carry both gaseous and liquid materials that can burn or explode if exposed to a spark or other ignition source. Many liquids form gaseous vapor clouds when released into the air. Pipelines may contain colorless and odorless products. Some pipeline gases are lighter than air and will rise. Others are heavier than air and will stay near the ground, collecting in low spots. Any pipeline leak is potentially dangerous.

Markers that indicate the location of pipelines may include warning signs, aerial patrol markers, casing vents and painted metal, and wooden or plastic posts.

### By sight:

- Liquid or frozen ground near a pipeline right-of-way
- Water bubbling or being blown into the air
- Discolored or abnormally dry soil
- Rainbow or oily sheen on water surfaces
- A fire or explosion
- Dense white cloud or fog
- Discolored vegetation

## EMERGENCY CONTACT: 1-800-537-5200

### PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:

Acetone	1090	127
Butadiene	1010	116
Crude Butadiene	1010	116
Crude Oil	1993	128
Cyclohexane	1145	128
Diesel Fuel	1993	128
Ethane	1035	115
Ethylene	1081	116
Gasoline	1203	128
Hydrogen	1049	115
Jet Fuel	1863	128
Liquid Petroleum Gas	1863	128
Naphtha	1334	133
Natural Gas	1971	115
Natural Gas Liquids	1972	115
Nitrogen	1066	121
Propane	1978	115
Propylene	1075	115
Raffinate	1203	128
Tertiary Butyl Alcohol	1986	131
Refined Products		

## TEXAS COUNTIES OF OPERATION:

Bexar	Galveston	Midland
Brazoria	Glasscock	Nolan
Brazos	Gonzales	Orange
Brooks	Grimes	Pecos
Burnet	Guadalupe	Reeves
Caldwell	Hardin	Robertson
Calhoun	Harris	Runnels
Chambers	Hill	San Saba
Coke	Jackson	Sterling
Colorado	Jefferson	Victoria
Concho	Lee	Ward
Dallas	Liberty	Washington
Ellis	Loving	Wharton
Falls	Matagorda	Williamson
Fayette	McCulloch	Winkler
Fort Bend	McLennan	

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

**By sound:**

- Unusual noises, such as hissing or roaring

**By smell:**

- Unusual petroleum, chemical or sulfuric “rotten egg” smell

**IF YOU SUSPECT A PIPELINE IS LEAKING**

- Immediately leave the area and move upwind from the suspected release.
- Do not touch, breathe or make contact with the suspect liquid.
- Do not use a lighter or match, start an engine, use a mobile phone or light switch, or do anything that might create a spark.
- Do not drive into a release or its associated vapors.
- From a safe location: First call 911.
- Then call ExxonMobil Pipeline’s emergency number: 1-800-537-5200.
- Do not attempt to operate any pipeline valves or other equipment, as this could make the situation worse.

**EMERGENCY RESPONSE**

At EMPCo, we work hard to prevent a pipeline incident, but in the unlikely event of a pipeline emergency, we are prepared to respond quickly. We regularly communicate, plan and drill with your local emergency personnel, such as fire and police departments, to ensure our response to an incident is well-coordinated and effective.

To request a copy of an emergency response plan, please contact us at [public.awareness@exxonmobil.com](mailto:public.awareness@exxonmobil.com).

**CONTACTS**

Contact list subject to change. In case of emergency or suspected pipeline incident, always call the 24-Hour Emergency Hotline: (800) 537-5200 and 911

**Operations Control Center**

22777 Springwoods Village Parkway  
Spring, TX 77389  
24 Hour Emergency Hotline:  
(800) 537-5200  
Non-Emergency Hotline:  
(888) 804-4788

**Public & Stakeholder Engagement Advisor**

Mindy Green  
Phone: (888) 804-4788  
Email: [mindy.green@exxonmobil.com](mailto:mindy.green@exxonmobil.com)

**Chad Deford**

Texas Chemicals State-Level Contact  
Phone: (409) 937-2806  
Email: [chad.r.deford@exxonmobil.com](mailto:chad.r.deford@exxonmobil.com)  
Counties: Brazoria, Brooks, Calhoun, Chambers, Galveston, Hardin, Harris, Jackson, Jefferson, Liberty, Matagorda, Orange, San Saba, Victoria

**Javier Robles**

Texas Crude & Products  
State-Level Contact  
Phone: (281) 705-6106  
Counties: Bend, Bexar, Brazos, Burnet, Caldwell, Coke, Colorado, Concho, Dallas, Ector, Ellis, Falls, Fayette, Fayette, Fort, Glasscock, Gonzales, Grimes, Guadeloupe, Harris, Hill, Lee, Loving, McCulloch, Midland, Pecos, Reeves, Robertson, Runnels, San Saba, Sterling, Waco, Ward, Washington, Wharton, Williamson, Winkler

