



GREY FOREST UTILITIES

Grey Forest Utilities provides natural gas distribution services for customers located in a 600 square mile service area in northwest metropolitan San Antonio, Texas. We are a company that started in the mid 1960's built on the dreams of citizens and community leaders of the City of Grey Forest, Texas.

**BASICS OF NATURAL GAS**

Natural gas is a colorless and odorless type of fossil fuel. Natural gas is one of the safest and most environmentally friendly energy sources, yet it produces extraordinary amounts of energy. In comparison to other forms of energy, it produces very low levels of harmful byproducts. The lack of dangerous byproducts that natural gas emits means that it is safer for both people and the environment.

The word "gas" can be confusing to people. Natural gas is very different than both gasoline and propane. While all three are fossil fuels, there are components of each that make them distinctive. Gasoline provides energy in an entirely different manner than natural gas; therefore it is used to power a different variety of things. Natural gas is safer than propane. Natural gas has the ability to disperse into the air as opposed to propane which is heavier making it more difficult to clear from an environment; this can cause an unsafe situation.

The composition of natural gas can be different. Usually it is made-up of methane and possibly: butane, ethane, pentane and propane. Because of a filtering process the natural gas that enters homes is nearly pure methane.

Production companies search for oil deposits which usually indicates that natural gas is present. Wells are then drilled in order to reach the natural gas. Natural gas is then sent through a cleaning process to remove all of the impurities. Once the natural gas has been refined into its purest form it is sent through pipes to be provided to homes, businesses and schools. A natural gas utility regulates the distribution. They are also the ones that add the odor to natural gas to aid in the detection of natural gas leaks

**RECOGNIZING A NATURAL GAS LEAK**

**Indoor Gas Leaks:**

Should you smell the odor of gas in an enclosed area such as your home or business, leave the building. DO NOT operate light switches, phones or other electrical devices! They may cause a spark which could ignite the gas. Evacuate and then call GFU immediately at (210)695-8781, 24 hours a day 7 days a week. Our technicians will respond promptly.

**Outdoor Gas Leaks:**

If you notice particles of dirt or debris blowing up from the ground or bubbles blowing from standing water, this could indicate an underground gas leak. You may or may not smell gas depending on wind and other weather conditions. If you notice any indication that there may be an underground gas leak call GFU immediately at (210)695-8781, 24 hours a day 7 days a week. Our technicians will respond promptly.

**CALL BEFORE YOU DIG!**

If you are planning any other kind of project that will require digging, call 811 any time day or night. Allow 2 working days for the location of underground utilities to be located. Notification will be sent to any company that may have utilities underground in that area and will mark the approximate location of their lines.

**EMERGENCY CONTACT:**

**1-210-695-8781**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

|             |      |     |
|-------------|------|-----|
| Natural Gas | 1971 | 115 |
|-------------|------|-----|

**TEXAS**

**COUNTIES OF OPERATION:**

Bexar

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

This service is FREE and can protect you, your family and your property. Remember, if you hit a utility line and did not call you may be seriously injured or even killed. If the call was not made you are also financially responsible for any damages that may occur.



**Know what's below.  
Call before you dig.**