

For questions please email us at:  
PipelineQuestions@MPLX.com



MarkWest, a wholly owned subsidiary of MPLX, is committed to public safety, protection of the environment and compliance with applicable rules and regulations. Public awareness and education is of primary importance to MPLX.

You can help keep our community and environment safe from a pipeline emergency by following the safety guidelines and information below.

**DIGGING NEAR A PIPELINE**

The primary cause of pipeline leaks is damage from construction-related activities.

- Contact the One-Call Center before digging near a pipeline, at least 48 hours before planned work activity by contacting **Texas 811**.
- Do not disturb the ground until all pipelines are marked.
- Abide by all location markers and instructions provided by the pipeline/utility representatives.
- Do not use power equipment around the pipelines.
- If a pipeline is or becomes damaged, immediately leave the area.
- When you reach a safe area, call 911 and the MPLX emergency number.

**IDENTIFYING AND PROTECTING PIPELINES**

The pipeline right of way must be kept clear of any buildings, structures, trees, shrubs, excess vegetation, fence posts, electric / telephone poles or other “encroachments” which might damage and restrict access to the pipeline. The right of way protects the public and the pipeline. If you notice any possible encroachments on MPLX’s, pipeline right of way or if you need to install a structure near the right of way, please call the state One-Call Center, **Texas 811**.

Pipeline markers are located along our pipeline right of way to help identify the approximate location of our pipeline. MPLX pipeline markers list the commodity transported and our 24-hour telephone number **(800) 852-9225** where MPLX can be reached at any time.

**EMERGENCY CONTACT:**  
**1-800-852-9225**

**TEXAS**  
**COUNTIES OF OPERATION:**

Bosque                      Johnson  
Hill

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*



**Know what's below.**  
**Call before you dig.**



**PIPELINE MARKERS**

If you know of a damaged pipeline marker, or have seen someone damaging or vandalizing our markers, please report it to MPLX. It’s against the law for any person to willfully and knowingly deface, damage, remove, or destroy any pipeline sign or right of way marker.

## HOW TO RECOGNIZE A PIPELINE EMERGENCY

The following items may indicate a Natural Gas or Natural Gas Liquid leak or failure:

### Gas

- Gas escaping from the pipeline
- Hissing or spewing sound
- Dead vegetation
- Fire at or near the pipeline
- Hole in the ground
- Frozen ground

## REPORTING OF EMERGENCIES:

- Call 911
- Contact MPLX Emergency Number [\*\*\(800\) 852-9225\*\*](tel:8008529225)

## WHAT TO DO IN THE EVENT OF A NATURAL GAS EMERGENCY

### Excavators

- Do not drive into the area where the leak is located
- Do not make contact with escaping gas
- Avoid possible ignition sources (e.g., turn off and abandon all equipment, vehicles, and or generators being used in the affected area)
- Do not light a match, start an engine or automobile, use a telephone, switch on/off an electric light, or ring doorbells
- Immediately leave the area, on foot in an upwind direction
- From a safe distance call 911 and the MPLX emergency number
- Wait, if in a safe area, for MPLX personnel to arrive on site and do not operate any pipeline valves yourself
- Warn others to stay away from the area

## PUBLIC OFFICIALS & EMERGENCY RESPONDERS

- Evacuate people (homes, businesses, schools...etc.) to an upwind area
- Secure area around the leak
- If the pipeline leak is not burning, take steps to prevent ignition such as prohibiting smoking, and rerouting traffic away from the leak.
- If the pipeline is burning, take steps to prevent secondary fires, but do not attempt to extinguish a pipeline fire unless asked to do so by MPLX
- Do not operate any pipeline valves yourself
- Call the MPLX emergency number as soon as possible
- Administer medical treatment and request additional emergency response assistance as necessary