# SIEnergy



Headquarters

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# WHO IS SIENERGY

Since 1998 SíEnergy has been a trusted provider of premium natural gas services to top-rated communities in Texas. Committed to delivering efficient, clean-burning natural gas at reasonable costs, SíEnergy is proud to be your premier natural gas partner.

SíEnergy works hard to maintain the integrity of our pipeline systems and keep them safe from security threats. We stay in contact with industry and government to monitor potential threats and study new technologies that will help keep our facilities as safe and secure as possible. Though we electronically monitor our assets around the clock, regularly patrol (by air and ground) our pipeline system and have field personnel working and living in close proximity to our facilities, we also request your help to maintain a safe, secure, and reliable pipeline system.

If you observe any unusual or suspicious activity near our pipeline facilities or in the unlikely event an emergency occurs, please call us at any time using one of the numbers listed in this document.

More information on SíEnergy can be found at www.sienergy.com.

#### WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- · Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- · Gaseous or hydrocarbon odor
- Dead or discolored vegetation in a green area
- · Flames, if a leak has ignited

# WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- Evacuate the area and prevent anyone from entering
- Abandon any equipment being used near the area
- · Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
- Do not start/turn off motor vehicles/ electrical equipment
- Call 911 or contact local fire or law enforcement
- · Notify the pipeline company
- Do not attempt to extinguish a natural gas fire
- Do not attempt to operate any pipeline valves

#### **PIPELINE SAFETY**

System failures occur infrequently along the nation's network of interstate natural gas pipeline facilities, and many of these are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help to notify us.

We participate in One-Call Centers and strongly encourage those who are going to dig to call their state One-Call Center or the 811 "Call before you dig" hotline (see below) to allow pipeline companies and owners of other buried utilities a chance to mark the underground facilities in the area before digging begins.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at www.npms.phmsa.dot.gov.

#### **EMERGENCY CONTACT:** 1-281-778-6250

PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#: Natural Gas 1971 115

# TEXAS COUNTIES OF OPERATION:

Brazoria Chambers Collin Dallas Denton Ellis Fort Bend Harris	Johnson Kaufman Montgomery Parker Rockwall Tarrant Travis Waller

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

# EMERGENCY RESPONSE PLANS

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/ situations that could occur at one of our facilities. For more information regarding SIEnergy's emergency response plans and procedures, contact us directly.

# PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Aerial patrol planes also use the markers to identify the pipeline route. Markers should never be removed or relocated by anyone other than a pipeline operator.