



2579 Western Trails Blvd
 Austin, TX 78745
 Website: texascommunitypropane.com

PIPELINE PURPOSE AND RELIABILITY

Pipelines are the safest and most efficient means of transporting natural gas and petroleum products, according to National Transportation Safety Board statistics. These pipelines transport the natural gas, which provides about 24 percent of all the energy used in the United States, and over 700 million gallons of petroleum products per day.

MAINTAINING SAFETY AND INTEGRITY OF PIPELINES

Pipeline companies invest significant time and capital maintaining the quality and integrity of their pipeline systems. Most active pipelines are monitored 24 hours a day via manned control centers. Gas transmission and hazardous liquid pipeline companies have developed supplemental hazard and assessment programs known as Integrity Management Programs (IMPs). IMPs have been implemented for areas designated as “high consequence areas” (HCAs) in accordance with federal regulations.

WHAT TO DO IN THE EVENT A LEAK WERE TO OCCUR:

If you smell gas or your gas detection alarm sounds,

DOs

- **DO** extinguish all smoking materials and any other open flames or sources of ignition.
- **DO** get everyone outside and away from the building.
- **DO** shut off the gas supply at the meter (If safe to do so).
- **DO** call the gas company from a phone outside of your house (e.g., cellphone outside or neighbor’s phone). If you cannot reach the gas company, call the fire department.
- **DO** stay outside and leave the gas off until the leak has been found and fixed.
- **DO** warn others to stay out of the area.

WHAT NOT TO DO IN THE EVENT A LEAK WERE TO OCCUR:

DO NOTs

- **Do Not** light a match, turn off or on any light switches, appliances, thermostats, or garage door openers and do not use the telephone inside the house. (A spark from one of these could ignite the gas).
- **Do Not** come into direct contact with any escaping liquids or gas.
- **Do Not** light or try to re-light the hot water heater or any other appliance.
- **Do Not** re-enter the building until the problem is corrected.

HOW CAN YOU HELP?

- Become familiar with the pipelines and pipeline facilities in the area.
- Record the operator name, contact information and any pipeline information from nearby marker/facility signs and keep in a permanent location near the telephone.
- Be aware of unusual or suspicious activities or unauthorized excavations taking place within or near the pipeline right-of-way or pipeline facility; report such activities to the pipeline operator and local law enforcement.



EMERGENCY CONTACT:

1-877-635-5427

| PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#: | | |
|---|------|-----|
| Propane | 1267 | 128 |

TEXAS COUNTIES OF OPERATION:

| | |
|---------|------------|
| Bastrop | Travis |
| Hays | Williamson |

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

PIPELINE LOCATION AND MARKERS

Most pipelines are underground, where they are more protected from the elements and minimize interference with surface uses. Even so, pipeline rights-of-way are clearly identified by pipeline markers along pipeline routes that identify the approximate—NOT EXACT—location of the pipeline. Every pipeline marker contains information identifying the company that operates the pipeline, the product transported, and a phone number that should be called in the event of an emergency. **Markers do not indicate pipeline burial depth, which will vary.** Markers are typically seen where a pipeline intersects a street, highway or railway. For any person to willfully deface, damage, remove, or destroy any pipeline marker is a federal crime.

EMERGENCY RESPONSE PLANS

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/situations that could occur at one of our facilities. For more information regarding Texas Community Propane’s emergency response plans and procedures, contact us directly.