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COLUMBIA GAS OF VIRGINIA

Headquartered in Chester, Va., Columbia Gas of Virginia serves approximately 290,000 residential, commercial and industrial natural gas and propane customers across the state. Columbia Gas is a leader in providing safe and reliable service to our customers with active involvement in economic development and investing in strong communities through safety, economic & workforce development, environmental stewardship, STEM & energy education and basic needs & hardship assistance.

COMMITMENT TO SAFETY

Safety, customer satisfaction and sustainability are key priorities for Columbia Gas. The company invests millions each year to expand the system and replace aging facilities. Columbia Gas conducts safety training for employees, emergency responders, the public and professional excavators. The company also works to emphasize the importance of contacting 811 to prevent facility damage and to build public awareness of natural gas safety and emergency response procedures.

KEEPING THE PUBLIC AND OUR SYSTEM SAFE IS OUR TOP PRIORITY

We take a number of steps to ensure the ongoing safe operations of our pipeline system:

- We regularly patrol our pipeline rights-of-way and conduct regular inspections of our pipeline system.
- Our operations employees receive regular training and are qualified under U.S. Department of Transportation standards for natural gas pipeline operators.
- Our gas control and monitoring center operates 24-hours a day, seven days a week.
- In the event of an emergency, Columbia Gas employees are on call at all times to respond to any emergency situation.

- We provide supplemental assessments and public awareness plans for our pipelines designated in High Consequence Areas.

DAMAGE PREVENTION

Columbia Gas is a leading advocate for always calling 811 or visiting VA811.com to have all underground utilities marked at least three business days before digging to avoid accidental injury or property damage.

We continually seek to educate excavators, homeowners, the public and officials on steps they can take to help recognize and prevent hazards from natural gas facility damage.

NATURAL GAS EDUCATION

We provide and promote education about the properties of natural gas and actions to take in the event of a gas leak. In its natural state, natural gas is colorless and odorless. We add an odorant called mercaptan to natural gas, to give it a distinctive smell similar to rotten eggs or sulfur. **If you recognize signs of a gas leak, do the following:**

- If inside: Get out immediately.
- If outside: Turn off and abandon motorized equipment you might be using. Leave the area quickly.
- From a safe location, away from the building, call 911 and Columbia Gas at 1-800-544-5606.
- Wait for our service crew to arrive.
- Don't light a match or candle, or operate anything that could cause a spark, including cell phones, lights, appliances, flashlights, garage door openers, etc. Don't open the windows and doors in an attempt to ventilate.

Learn more at:
 ColumbiaGasVA.com

EMERGENCY CONTACT NUMBER
1-800-544-5606



SAFETY IS IN YOUR HANDS.
 EVERY DIG. EVERY TIME.

EMERGENCY CONTACT:
1-800-544-5606

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:		
Natural Gas	1971	115

VIRGINIA
COUNTIES OF OPERATION:

Albemarle	Fairfax	Page
Alleghany	Fauquier	Pittsylvania
Amherst	Fluvanna	Powhatan
Appomattox	Giles	Prince George
Augusta	Goochland	Prince William
Bedford	Greene	Rockbridge
Botetourt	Greensville	Rockingham
Brunswick	Halifax	Shenandoah
Buckingham	Isle of Wight	Southampton
Campbell	Loudoun	Spotsylvania
Caroline	Louisa	Stafford
Chesterfield	Madison	Surry
Culpepper	Mecklenburg	Sussex
Dinwiddie	Orange	Warren

VIRGINIA
CITIES & TOWNS OF OPERATION:

Altavista	Lawrenceville
Bridgewater	Lexington
Broadway	Lynchburg
Brookneal	Manassas
Buena Vista	Manassas Park
Chase City	Narrows
Chatham	Pearisburg
Chesapeake	Petersburg
Clifton Forge	Portsmouth
Colonial Heights	Quantico
Covington	Rich Creek
Culpeper	Scottsville
Dayton	Smithfield
Dumfries	South Boston
Fredericksburg	South Hill
Glasgow	Stanardsville
Gordonsville	Staunton
Harrisonburg	Suffolk
Haymarket	Surry
Herndon	Timberville
Hopewell	Warrenton
Hurt	Waynesboro

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.