



**Chuck Clem**  
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**COMPANY OVERVIEW**

Crestwood Marcellus Midstream LLC is a subsidiary of Crestwood Midstream Partners LP (Crestwood). Crestwood gathers natural gas through a pipeline system, and is committed to safety and dedicated to educating communities on pipelines and how to avoid pipeline accidents.

**HOW TO RECOGNIZE A PIPELINE LEAK: Sight – Sound- Smell**

- *Look:* A spot of dead or discolored vegetation amid healthy plants, bubbles coming from pools of water, dirt being blown into the air, or fire at or below ground level are signs of a possible leak around the pipeline area.
- *Listen:* Listen for any unusual noise like a hissing or roaring sound
- *Smell:* Although natural gas is odorless, and Crestwood does not transport odorized gas, an unusual smell or odor may sometimes accompany a pipeline leak.

**WHAT TO DO IF A GAS LEAK OCCURS**

- Do NOT do anything that would create a spark (an ignition): do not light any matches, switch on equipment or lights, use a cell phone, or drive into a leak or vapor cloud area
- Immediately evacuate the area – in an upwind direction. Warn others to stay away.
- DO call -911 from a safe location, then call Crestwood at 866-234-7473

**Crestwood Emergency Contact**  
**Phone: 866-234-7473**

**EMERGENCY RESPONSE**

In the unlikely event of a fire or gas leak from one of our pipelines or facilities, we are prepared to respond in a timely manner. In order to facilitate such a response, we maintain an Emergency Response Plan and participate in area-wide emergency response drills with other, local, energy companies. Crestwood’s Emergency Response Plan is available upon request.

In order to implement such a response, if you notice any signs of an emergency, call -911 or the Crestwood emergency response number: 866-234-7473

**PREVENTING PIPELINE DAMAGE AND LEAKS**

One of the largest causes of pipeline accidents is third-party damage caused by someone digging in the vicinity of the pipeline without knowing exactly where the pipeline is located. Laws in all states require that individuals who plan to dig call 811 at least two (2) business days in advance of any excavation activity. A single call to 811 from anywhere in the country is at no charge and connects the caller to the nearest state One-Call Center. The One-Call Center collects information about the proposed digging project and transmits the information to all underground utilities that may be impacted so that the exact location of the lines can be marked before excavation begins.

Any type of excavation whether mechanized or by hand requires a call to 811. Failure to call 811 before digging can result in injuries or deaths, damage to the pipeline, disruption in service, a delay of your project, and possibly a fine or penalty.

If you strike a pipeline during excavation, it is extremely important that you report it by calling our emergency phone number. Even a scrape or dent in the pipeline needs to be reported promptly so that we can investigate and repair it. Failure to report a small dent may result in a future leak or serious accident.

**EMERGENCY CONTACT:**

**1-866-234-7473**

**PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:**

Natural Gas      1971      115

**WEST VIRGINIA COUNTIES OF OPERATION:**

Harrison

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

**For Additional Information**

For more information regarding operations please visit our website at [www.crestwoodlp.com](http://www.crestwoodlp.com)

For additional information on Crestwood pipeline safety program, please call 817-339-5570.

