



OPERATOR OVERVIEW

Xcel Energy is a combination electricity and natural gas energy company, and we offer a comprehensive portfolio of energy-related products and services to more than 3.6 million electricity customers and 2 million natural gas customers. We have regulated operations in nine states and own more than 35,000 miles of natural gas distribution pipelines, and over 2,200 miles of natural gas transmission pipelines delivering natural gas to residential, commercial and industrial natural gas customers. In Wisconsin and Michigan, Xcel Energy provides natural gas to 107,000 customers in 15 counties, with 2,467 miles of natural gas distribution pipeline and 3 miles of natural gas transmission pipeline.

COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

Xcel Energy is committed to the public's safety, health and the environment through protection, operation, maintenance and routine inspection of our natural gas facilities and pipelines in compliance with all applicable rules and federal regulations. Key personnel within areas of Xcel Energy's natural gas operations are trained to assure a safe response to gas operations and emergencies. We also conduct periodic leak inspections and patrol for activities near pipelines that could impact safety.

Xcel Energy's public education program is designed to prevent third-party damage to its pipelines as well as enhance the public's awareness of steps to take in the event of any pipeline emergency. Xcel Energy is a member of the Common Ground Alliance, a member-driven association committed to saving lives and preventing damage to underground infrastructure by promoting effective damage prevention practices, such as identifying the approximate location of pipelines. Since the leading cause of pipeline accidents is third-party damage caused by digging/excavation activities, Xcel Energy steadfastly supports industry and will continue to provide and enforce activities designed to prevent damage to its pipelines and protect the public.

Local employees of Xcel Energy's natural gas operations work in partnership with local emergency officials to ensure the public's safety. From a minor gas leak to a fire or explosion, this partnership and strengthened communication between emergency responders and Xcel Energy reduces the risk to the public, the emergency officials and our employees when an emergency natural gas situation develops.



EMERGENCY CONTACT:

1-800-895-2999

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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WISCONSIN COUNTIES OF OPERATION:

Ashland	Monroe
Bayfield	Pierce
Chippewa	Polk
Dunn	Price
Eau Claire	St. Croix
Iron	Taylor
LaCrosse	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.